Balfour Beatty VINCI SYSTRA Working in partnership with HS2

Wells House Road stairs footpath closure and concrete breaking
Updated: 17/11/2026
REF: HS2-OOC - SCP-26-2740



For the attention of:
Residents of Wells House Road, south-east

Location
Wells House Road staircase, between number 49 and 55 Wells House Road.

Duration
Tuesday 17 November – Wednesday 25 November 2026
Normal working hours for site activities, and 24-hour footpath and parking bay closures

What we are doing
Over the next week, we are shutting a small section of pavement on Wells House Road near the top of the stairs. We are installing the drainage which will drain rainwater once the stairs are open to the public. At the bottom of the stairs on Old Oak Common Lane, we will also be breaking out some concrete and using a vacuum excavator on occasional days during the week.

What to expect
Residents will need to cross the road and use the other pavement whilst this portion of the footpath is shut. This small closure is between properties 49 to 55 Wells House Road. Access to all properties will be maintained throughout the closure.

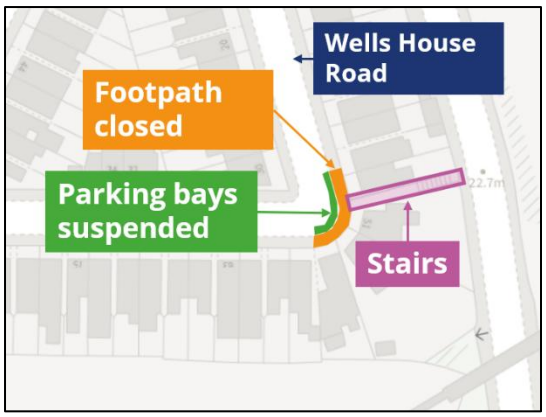
There will be some noise while using some machinery during core working hours (9am – 6pm Monday to Friday, 9am – 1pm on Saturday). This was previously notified in the AWN: **Well House Road stairs (ref: HS2-OOC - SCP-26-2162)**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you. Should you have any questions or concerns about our works you can contact us by:

Freephone 08081 434 434 **Minicom** 08081 456 472 **Email** HS2enquiries@hs2.org.uk
Writing to FREEPOST HS2 Community Engagement **Website** www.hs2.org.uk

Keep up to date with what is happening in your local area at **www.hs2.org.uk/in-your-area/in-your-area-map/**

Where we will be working



Map of footpath closure



Progress on stairs – Nov 2026

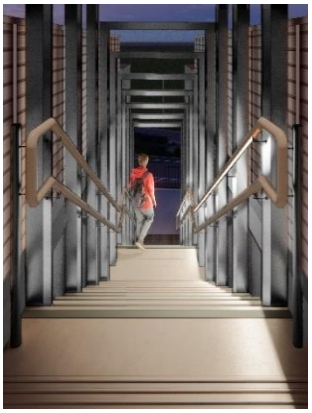


Illustration of stairs after opening

Additional Information

This closure is part of the ongoing works to the Wells House Road stairs, which we are upgrading. The drainage installation will require us to break out parts of the concrete and use a vacuum excavator at the foot of the stairs on Old Oak Common Lane. This will cause some noise, but we will try to reduce this by using acoustic barriers when possible.

Throughout the summer and into autumn, our subcontractor has been demolishing the old structures, stabilising the foundations, installing new steel supports, and pouring the concrete for the new steps. We are now in the final stages of building the stairs with drainage installation, brickwork and handrail installation remaining.

We have made significant progress and are on course to have the stairs open to the public before the end of the year. We are thankful for your patience and understanding while these works are carried out.

Impact to the community

Noise: there will be some noise from the breaking of concrete and the vacuum excavator operating at the bottom of the stairs. We will restrict works to core working hours (9am – 6pm Monday to Friday, 9am – 1pm on Saturday) and we will closely monitor noise levels to be within agreed levels. We will use sound insulating barriers when possible to limit the noise.
Footpath access: The pavement adjacent to the properties will be shut while the works are ongoing. Access for residents will be maintained, and signage will indicate what route to take. There will be kerb ramps to help access.
Parking bays: The parking bays adjacent to the works will remain closed throughout the works period.

Please contact community@bbvsjv.com or the HS2 Helpdesk on 08081 434 434 or via email at HS2Enquiries@hs2.org.uk if you have any questions.

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

Holding us to account
If you are unhappy for any reason, you can make a complaint by contacting our HS2 Helpdesk team. For more information, visit: **www.hs2.org.uk/how-to-complain**

We have an independent Residents' and Construction Commissioner who helps settle disputes and monitors the way in which we manage and respond to complaints about construction.
For more information visit: **www.hs2.org.uk/independent-commissioner**