HS2

Notice of utility works on East Way

HS2-26-2382

Location
East Way. NEC Complex

Duration
Tuesday 1and Wednesday 2 December 2026. Working hours will typically be Monday to Friday 8am to 5pm.

What we are doing
Colt Comms will divert existing underground assets to avoid the support columns for the HS2 Automated People Mover route.

What to expect
Traffic management will be installed to enable the work. Minor disruption on journeys and low level of noise from machinery are possible during the works.

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you. Should you have any questions or concerns about our works you can contact us by:

Freephone **08081 434 434**

Minicom **08081 456 472**

Email **HS2enquiries@hs2.org.uk**

Writing to **FREEPOST HS2 Community Engagement**

Website **www.hs2.org.uk**

Keep up to date with what is happening in your local area at **www.hs2.org.uk/in-your-area/in-your-area-map/**

Additional information

In preparation for the construction of HS2 and the Automated People Mover, diverting utilities early allows for less disruption during main construction works

Where we will be working

Work will take place at the NEC road; East Way as indicated on the map below.



Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

Holding us to account

If you are unhappy for any reason, you can make a complaint by contacting our HS2 Helpdesk team. For more information, visit: **www.hs2.org.uk/how-to-complain**

We have an independent Residents' and Construction Commissioner who helps settle disputes and monitors the way in which we manage and respond to complaints about construction.
For more information visit: **www.hs2.org.uk/independent-commissioner**