

Meeting Minutes

HS2 & Wells House Road Residents meeting

Meeting date	Wednesday 29 January 2025
Meeting location	Visitors Centre / Teams, Old Oak House and On Teams
Meeting time	6.30 – 8pm

HS2 and contractors	Local Authority
Atul Jewitt, BBVS	Cllr Paul Driscoll, LBE
Paul Allen, HS2	Surinderpal Suri, LBE
Jonty Bletcher, HS2	Claire Callow, OPDC
Gairey Thomas, HS2	
Natalie Swan, BBVS	
Scott Wilson, BBVS	
Andeep Gehlot, BBVS	
Zoe Griffin, BBVS	
Matt Moore, BBVS	
Lucian Randall, BBVS	
Lucy Bartle, BBVS	
Tomos Utting, BBVS	
Myall Hornsby, Network Rail	
Barry Roberts, Network Rail	

17 residents in attendance

1 Introductions

Atul Jewitt introduced himself, recorded apologies for Sylvie Glossop's absence and went through the agenda.

Action: BBVS to send out presentation and notes.

2 SCS Update

Emma O'Malley and Dave Terry introduced themselves.

Old Oak Common tunnel, Tunnelling methods, Old Oak Common tunnel construction

Emma went through the slide in general and Dave provided more technical details of the sprayed concrete lining process and the Victoria crossover box tunnelling. He talked through the illustrations of the work.

Questions were raised about dates of the phases and Dave explained that this is still being planned. These have been captured in the Q&A document.

3 Questions from the community

Temporary possession of land

Atul went through the slide. He said that as much notice as possible would be given to residents.

There was frustration from some residents expressed at the effects the notice. Residents said that legal and property experts from HS2 should be in the meeting. Questions have been captured in the Q&As.

Wells House Road steps

Atul went through the slide, explaining the survey. A resident said that the steps have been closed for a significant period. Scott explained that the structural survey is currently with Ealing Council.

There was general frustration expressed by residents at the slow progress. Ealing Council confirmed that HS2 are in conversations with them around this.

Questions have been captured in the Q&As.

Complaints and enquiries process

Andeep Gehlot and Paul Allen introduced themselves.

Andeep outlined the flow chart procedure for answering enquiries, explaining the various organisations that can be involved. Paul outlined the special arrangements that are in place through service level agreements for urgent contacts. He explained the timeline for urgent and non-urgent enquiries.

A resident asked for details of the service level agreements, which were made available as hard copies for distribution in the meeting.

Small claims

Matt Moore introduced himself.

Matt outlined the procedure for making small claims. He acknowledged that the process can take a while, explaining the steps that each claim has to go through. The involvement of the loss adjuster was also detailed.

The variance in types of small claims case, requiring differing timescales, were discussed by Paul and Matt

Questions regarding claims were asked by the residents. Residents were reminded that individual cases cannot be discussed in open forums. Questions have been captured in the Q&As.

4 BBVS update

Zoe Griffin introduced herself.

UK Power Networks: Temporary traffic lights

Zoe talked through the slide. Works will be taking place between January and June 2025. Conversations are being had with Ealing Council so works may be reduced in time. Residents expressed appreciation at the explanation.

Utility service bridge

Zoe outlined the scheme for claiming for an Uber or taxi ride in relation to these works, which will be taking place on Sunday 9 February. She noted that a letter has already gone out outlining the process.

Traffic management: Old Oak Common Lane

Zoe talked through the slide relating to the substation works. There was some discussion about previous similar works and the activity of contractors at night. Zoe thanked residents for feedback.

You said, we did

Zoe reiterated the Uber/taxi scheme and added that there is a possibility it might continue to be provided. She said that the solid hoarding has been completed on Old Oak Common Lane.

Questions asked about the height of the hoardings and thanked the team for having them replaced. Questions have been captured in the Q&As.

Old Oak Common traffic plan

Zoe and Solo went through the visual look of upcoming works.

5 Network Rail Update

Barry Roberts introduced himself.

Christmas Work recap

Barry talked through the slides, recapping work done over the Christmas period, and the methodology for reducing nighttime and weekend activity.

A map was shared of where the project teams are working currently along the rail network.

6 Community Investment and Future Look

Social value & legacy

Zoe talked through the slide, outlining outreach and Christmas contributions to a local children's charity.

Questions were raised regarding these contributions and help that should be given to the Wells House Road residents. Questions have been captured in the Q&As.

7 Next Meeting

Wednesday 26 March.

8 Meeting close

No other business.

Meeting ended: 8.27pm