



24/7 working to remove water treatment plant at West Ruislip Portal, Hillingdon

January 2026 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

From **19 to 31 January 2026**, we will remove the water treatment plant located at the West Ruislip Portal site. **These works will be 24/7 due to site constraints and the safety of the workforce. There will be lorry movements to remove the equipment during the day only.**

We will be emptying the treatment plant used to store water for our tunnel boring machines as it is no longer required. We will do this by using a hose connection into a silt buster system. Once emptied, we will disconnect and disassemble the plant and then remove from site during the day. Please see the location of these works overleaf.

How this may affect you

You may notice crane movements to lift the equipment for the water treatment plant and disassembly. Due to constraints on site some crane lifting may happen overnight. You may notice lights on site during nights, but we will position lights to avoid shining directly onto nearby properties.

There will be lorry movements from the loading of the plant and containers which will be carried out during the daytime only for offsite transport. You may also hear white noise alarms during the day due to the transportation of equipment.

We will continue to monitor our working methods and noise levels to reduce disruption.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

19 to 31 January 2026

24 hours 7 days working

Daytime lorry movement for offsite transport of equipment

What to expect

Lifting of equipment and disassembly

Use of hand tools, white noise alarms and lights on site

Loading and transport of equipment offsite during the day

What we will do

Continue to monitor our working methods to reduce disruption

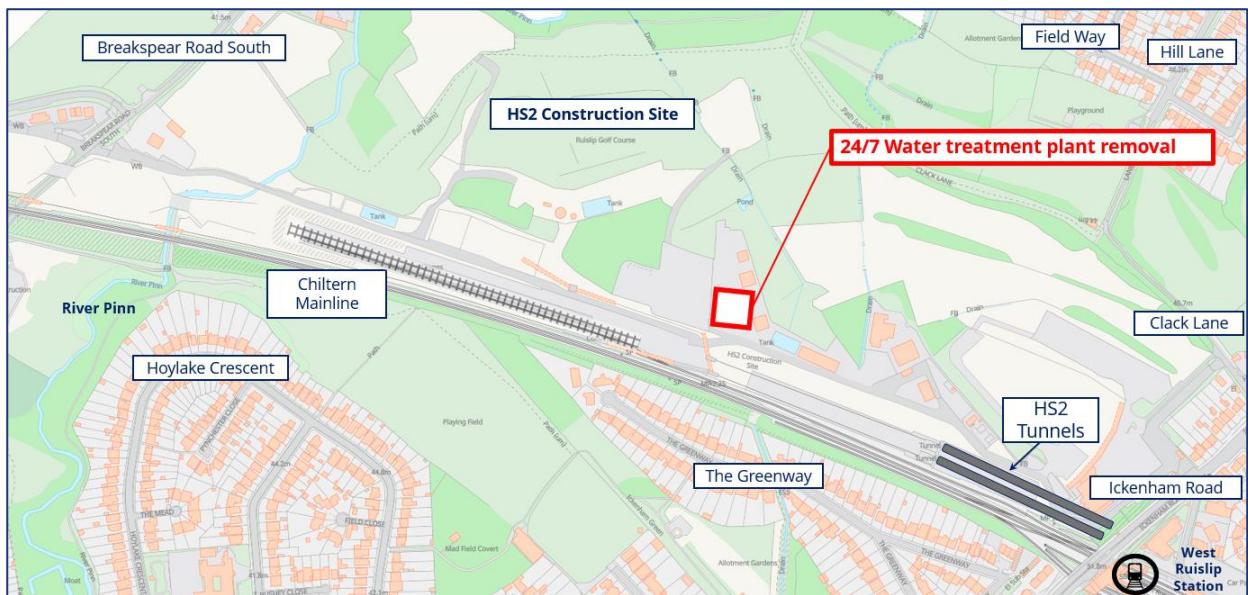
The dates for these works may change. We will provide updates at HS2inHillingdon.co.uk

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www.hs2.org.uk

West Ruislip Portal

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What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk



Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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