

Utility works in Euston Approaches

January 2026 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Utility connection works

We have previously notified you of our works to remove all the utilities from Hampstead Road and redirect them across Granby Terrace bridge and over the retaining wall within our worksite. These works are required before we extend Hampstead Road bridge. After we extend Hampstead Road bridge, we will permanently reinstall the utilities back on to Hampstead Road.

The next phase of the utility diversion works will involve various utility service providers working within our site, as well as on Hampstead Road, Lidlington Place and Stanhope Street to complete the final connections and energise their networks.

Depending on where the work is carried out, the utility service providers will either use our existing traffic management on Hampstead Road or install their own. Any work taking place within our site will be done overnight, between 7pm and 7am as the work will obstruct our internal haul road, and must be carried out after daily site activities are complete. Most work outside our site on Hampstead Road, Lidlington Place and Stanhope Street will also be carried out overnight and on some weekends. Utility service providers typically work during these times to minimise traffic disruption as well as public interface on local roads.

There will be some utility service providers that will work during core hours, 8am to 6pm Monday to Friday.

We do not expect these works to be noisy, the utility service providers will use best practicable methods and the work will be monitored closely to ensure they remain within the noise limits agreed with the local council. We apologise for any inconvenience these works may cause.

Please see programme of utility works by various service providers on the next page.

**If you have a question about HS2 or our works, please
contact our HS2 Helpdesk team on 08081 434 434
or email HS2enquiries@hs2.org.uk**

Notification



Duration of works

January to summer 2026

Working hours:

Overnight works:

Monday to Sunday, 7pm to 7am

Daytime works:

Monday to Friday 8am to 6pm

What to expect

Traffic management in various locations, with lane and footpath closures.

Parking bay suspensions when required

What we will do

Provide updates at HS2inCamden.co.uk



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www.hs2.org.uk

Programme of works

Utility service provider	Start	End
UK Power Networks	Ongoing	April 2026
BT Openreach	February 2026	July 2026
Sky	February 2026	April 2026
Community Fibre	February 2026	March 2026
Transport for London subcontractors	February 2026	May 2026
Virgin	March 2026	June 2026
Colt	March 2026	May 2026
Verizon	April 2026	May 2026

New text messaging service

We are launching a new SMS messaging service within the Euston Approaches to share information on our planned works, changes or delays to works, and extended working hours.

We will use our SMS messaging service as an additional communication method to keep residents informed about our works and improve engagement. We will also continue to engage with residents using our regular notices and information on the HS2 website. Each text message will contain a short summary of the key information and a link to the full update on the HS2 website.

Should you wish to receive our SMS updates please complete a short online form [here](#) by providing your name, contact number and street name. You will be able to unsubscribe at any time by following the link provided in each SMS.

We will use a secure platform that meets the highest data protection and security standards.

Your information will only be used to send updates about SCS JV works and will be handled in accordance with strict data protection policies.

For further information on what you can expect from us when we ask for, or hold, your personal information, or what we ask from you to help us keep your information up to date, please refer to our Privacy Notice at the following link <https://scsjv.co.uk/privacy-notice/>

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/ HS2 Reference: HS2-SCS-26-1637

Somali

Fadlan nala soo xiriir haddii bug-yaraahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Wuxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2 Ltd.

Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Bengali

মনি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ইলেক্ট্রনিকে, অডিও বা সহজ পাঠ্যোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে মোগায়োগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit:

www.HS2inyourarea.co.uk

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HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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