

Update - Utility works in Euston Approaches

HS2-SCS-26-2905

Location

Within our site, Hampstead Road, Lidlington Place, and Stanhope Street

Duration

Ongoing until September 2026

What we are doing

Following the diversion of utilities from Hampstead Road prior to the bridge extension works, utility service providers are making their final connections to energise their network.

What to expect

Traffic management in various locations, with lane and footpath closures.
Parking bay suspensions when required.

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you. Should you have any questions or concerns about our works you can contact us by:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**



Writing to **FREEPOST
HS2 Community Engagement**



Website **www.hs2.org.uk**

Keep up to date with what is happening in your local area at

**[www.hs2.org.uk/in-your-area/
in-your-area-map/](http://www.hs2.org.uk/in-your-area/in-your-area-map/)**

Utility connection works

We have previously notified you of our works to remove all the utilities from Hampstead Road and redirect them across Granby Terrace bridge and over the retaining wall within our worksite. These works are required before we extend Hampstead Road bridge. After we extend Hampstead Road bridge, we will permanently reinstall the utilities back on to Hampstead Road.

The next phase of the utility diversion works, which began in January 2026, involves various utility service providers working within our site, as well as on Hampstead Road, Lidlington Place and Stanhope Street to complete the final connections and energise their networks.

Depending on where the work is carried out, the utility service providers will either use our existing traffic management on Hampstead Road or install their own. Any work taking place within our site will be done overnight, between 7pm and 7am as the work will obstruct our internal haul road, and must be carried out after daily site activities are complete. Most work outside our site on Hampstead Road, Lidlington Place and Stanhope Street will also be carried out overnight and on some weekends.

Utility service providers typically work during these times to minimise traffic disruption as well as public interface on local roads.

There will be some utility service providers that will work during core hours, 8am to 6pm Monday to Friday.

We do not expect these works to be noisy, the utility service providers will use best practicable methods, and the work will be monitored closely to ensure they remain within the noise limits agreed with the local council.

We apologise for any inconvenience these works may cause.

Please see programme of utility works by various service providers on the next page.

Programme of works

Utility service provider	Start	End
UK Power Networks	Ongoing	July 2026
BT Openreach	February 2026	July 2026
Sky	February 2026	July 2026
Community Fibre	February 2026	June 2026
Transport for London subcontractors	February 2026	September 2026
Virgin	March 2026	August 2026
Colt	March 2026	Diversion complete
Verizon	April 2026	June 2026

Euston Approaches text messaging service

We're launching a new SMS messaging service within the Euston Approaches to share information on our planned works, changes or delays, and extended working outside our core working hours. Should you wish to receive our SMS updates please complete a short online form which can be found here <https://forms.office.com/e/U35Yjvy1ed> by providing your name, contact number and street name. You will be able to unsubscribe at any time by following the link provided in each SMS.

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Holding us to account

If you are unhappy for any reason, you can make a complaint by contacting our HS2 Helpdesk team. For more information, visit: www.hs2.org.uk/how-to-complain

We have an independent Residents' and Construction Commissioner who helps settle disputes and monitors the way in which we manage and respond to complaints about construction.

For more information visit: www.hs2.org.uk/independent-commissioner