

HS2

Hertfordshire

Winter 2025

3-month construction look ahead



Hertfordshire

Winter 2025

This forward look covers HS2 associated work in Hertfordshire.

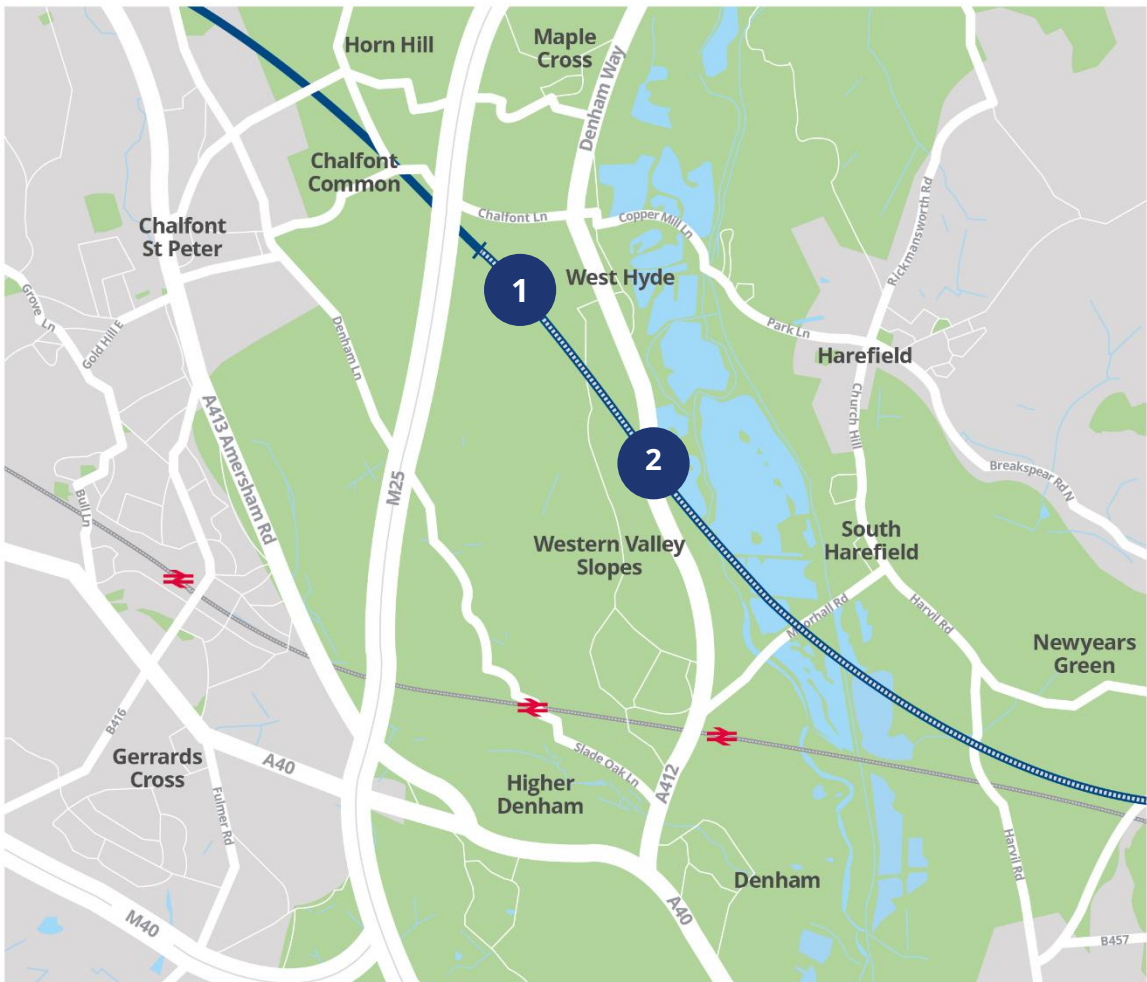
The document includes:

- A forward look of construction activities planned in the next three months
- Works to be aware of that will take place in the next 12 months, but may not yet have been confirmed

The dates and information included in the forward look are subject to change as the programme develops. These will be updated in the next edition of the forward look.

If you have any queries about the information in this forward look, the HS2 Helpdesk is available all day, every day on **08081 434 434** or by emailing **HS2enquiries@hs2.org.uk**

Hertfordshire



Key

- Parkland
- Water/river
- Rail station
- Existing train line
- HS2 route Phase One overground
- HS2 route Phase One underground

Construction look ahead

Location of works	Proposed duration	Description of works
Location 1 Colne Valley Western Slopes	Ongoing to December 2025	Earthworks, including landscaping the Colne Valley western slopes with the reclaimed chalk and soils to create new habitat, drainage and temporary stockpiling.
	Ongoing to December 2025	Bridleway construction.

Location 2 Denham / A412	Ongoing to December 2025	Landscaping around viaduct piers and seeding and planting works.
	Ongoing to summer 2026	Closure of Tilehouse Lane at its junction with the A412 North Orbital Road. This will remain closed to the public until summer 2026 whilst construction work and landscaping of the Colne Valley western slopes continues.

Respecting People, Respecting Places

Having listened to feedback from communities and stakeholders, we have refreshed our Community Engagement Strategy. ['Respecting People, Respecting Places'](#) highlights how we will always try to do the right thing and reduce disruption to the lives of local people as much as we can during the planning and building of the railway.

We will engage with you by:

Informing: Keeping you updated on issues that affect your area

Involving: Involving you in opportunities as we plan and build HS2

Responding: Listening to you and helping with your questions and concerns

Our commitments to you

Informing

We will tell you about HS2 works in your area.

We have local community websites and newsletters with regular information and updates about our work in your area.

We have local community teams who know your area. They will hold local events and run projects to keep you informed.

Involving

We will involve you in opportunities to benefit and learn as we build HS2 including jobs, skills, education, employment and funding.

We will ask you about the design of specific parts of the railway.

Responding

Our dedicated HS2 Helpdesk is available 24 hours a day, every day of the year, to help with any questions or concerns you have about HS2 or our work.

If things go wrong, we have a complaints process and a dedicated complaints team.

An independent Construction Commissioner monitors how we manage and deal with complaints.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' and

Construction Commissioner

The independent Residents' and Construction Commissioner oversees and monitors our [community engagement strategy](#), making sure we fulfil our commitments to you.

The commissioner monitors the way we manage and respond to complaints about construction and advises members of the public how to make complaints.

The commissioner helps settle disputes involving individuals and organisations that we can't resolve.

You can find the commissioner's report and our responses at:
www.gov.uk/government/collections/independent-hs2-commissioner

The commissioner can be contacted on:
hs2commissioner@dft.gov.uk

Property and compensation

You can find out all about HS2 and properties along the route by visiting:
www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason, you can make a complaint by contacting our HS2 Helpdesk team.

For more details on our complaints process, please visit our website: www.hs2.org.uk/contact-us/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

@ Email **HS2enquiries@hs2.org.uk**

Write to:
FREEPOST
HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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