



Update: Works at Mandeville Road site, Northolt

November 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

We wrote to you in October 2025 about our works at the Mandeville Road Vent Shaft site. Due to a programme update, some of the dates have changed.

Our below ground, 24 hours a day, seven days a week works which were planned to start on 7 November 2025, will now start on 8 December 2025.

Dates	Works
Working hours: 24 hours a day seven days a week	
8 to 23 December 2025 and 5 to 21 January 2026	Below ground work to connect the main shaft to the tunnel <ul style="list-style-type: none">• Breaking concrete• Concrete removed via the tunnel
Working hours: 8am to 6pm Monday to Friday, 8am to 1pm Saturdays. On some Saturdays we may work extended hours until 6pm	
Ongoing until late January 2026	Railway embankment works <ul style="list-style-type: none">• Sheet piling• Installing boundary fence• Preparation for retaining wall
Ongoing until 24 December 2025	Cable diversion works <ul style="list-style-type: none">• Ground excavations on railway embankments east and west of site
Ongoing until summer 2026	Headhouse works <ul style="list-style-type: none">• Ground excavations and breaking concrete• Sheet piling

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Dates and hours vary, please see table on the left for more information

We may be on site for an hour at the start and/or at the end of each shift

What to expect

Some noise and vibration

Site lighting overnight

Cranes in use

What we will do

Use noise reducing barriers where possible

Use water to reduce dust

The dates for these works may change

We will provide updates at:

www.hs2.org.uk/brent-and-ealing

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Notification



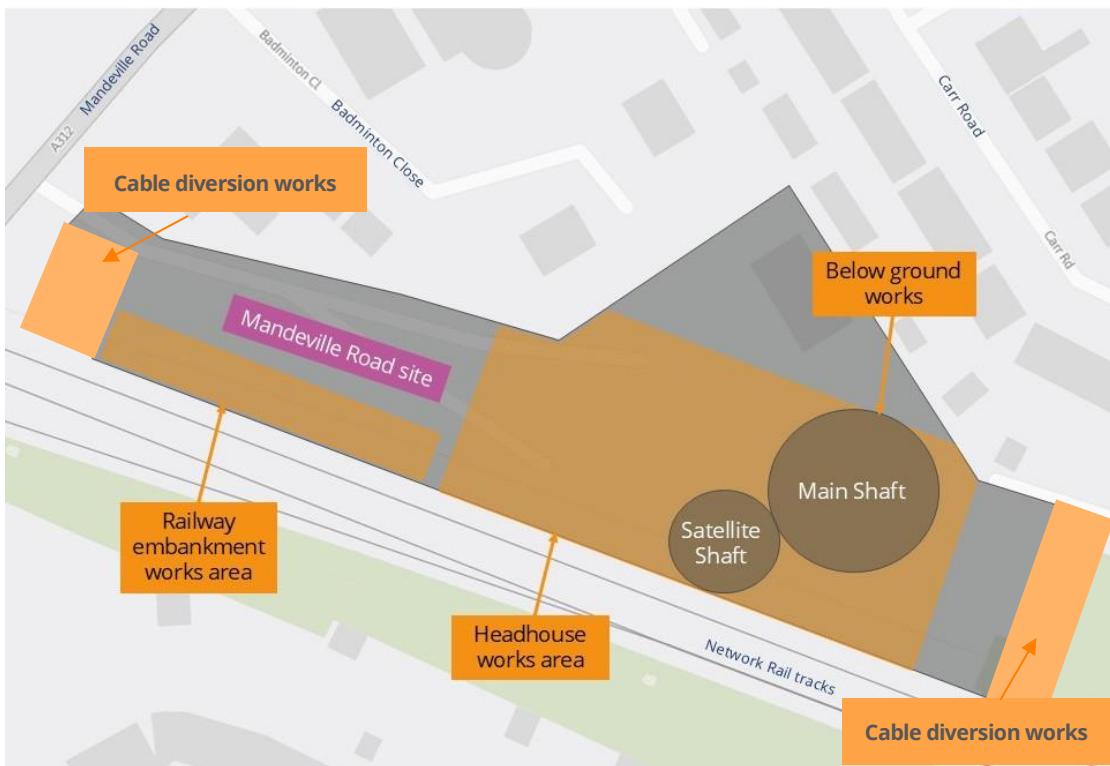
www.hs2.org.uk

Working hours: 6am to 10pm, Monday to Friday	
Five days in December 2025 and four days in January 2026	Concrete pours for headhouse base slab <ul style="list-style-type: none">• Machinery deliveries from 4am• Pours to start at 6am with varied finishing times no later than 10pm
Working hours: 6am to 6pm Monday to Friday	
27 and 28 January 2026	Additional tower crane to be delivered to site <ul style="list-style-type: none">• Crane delivered in parts and assembled on site• Early morning delivery for safety reasons

How this may affect you

To reduce disruption, the following mitigation measures are in place:

- Dust dampening when required
- Noise-reducing barriers in place where possible
- Noisier works to take place during the day
- Ongoing noise and vibration monitoring



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

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