

Working in partnership with



Notification



Update: Works restart at Mandeville Road site, Ealing

October 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We restarted works at the Mandeville Road Ventilation Shaft and Headhouse site on Monday 27 October 2025. This is following a safety stand down across the London tunnels section of the route, due to an incident at our Green Park Way site in September.

What we are doing

Our rescheduled works are outlined in the tables below and on the next page.

All dates are subject to change.

Dates	Works	
Working hours: 24 hours a day, Monday to Friday		
28 October to 7 November 2025	Below ground works to connect the main shaft to the tunnel Wire cutting concrete Removing concrete by crane	
Working hours: 24 hours a day, Monday to Sunday		
7 November to 6 December 2025	Below ground works to connect the main shaft to the tunnel Breaking concrete Concrete removed via the tunnel	

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Working dates and hours vary, please see table on the left for more information

We may be on site for an hour at the start and/or at the end of each shift

What to expect

Some noise and vibration
Site lighting overnight

Cranes in use

What we will do

Use noise reducing barriers where possible

Use water to reduce dust

The dates for these works may change

We will provide updates at www.hs2.org.uk/brent-and-ealing

Update: Works restart at Mandeville Road site



www.hs2.org.uk

Working hours: 8am to 6pm Monday to Friday, 8am to 1pm Saturday Extended hours: We may need to work until 6pm on some Saturdays in November	
Ongoing until 28	Railway embankment works
November 2025	Building platform to install steel beams into ground
	Installing five-metre boundary fence
	Preparation works to build retaining wall
Ongoing until 31	Headhouse works
December 2025	Ground excavation and breaking concrete
	Installing reinforced steel and sheet piling
Working hours: 6am to 10pm, Monday to Friday	
Five days per	Concrete pouring for headhouse base slab
month in	Machinery deliveries from 4am
November and	Pours to start at 6am with varied finishing times no later
December 2025	than 10pm

How this may affect you

You may hear additional noise at times and notice site lighting overnight. To reduce disruption, the following mitigation measures are in place:

- Dust dampening when required
- Noise-reducing barriers in place where possible
- Noisier works to take place during the day
- Ongoing noise and vibration monitoring



What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltdresidents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-tocomplain/

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High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



🌃 Freephone **08081 434 434**



Minicom **08081 456 472**



(a) Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

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