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| Notice of Park Street hoarding and security gate improvements October 2025 | [**www.hs2.org.uk**](http://www.hs2.org.uk) |  |
| High Speed Two (HS2) is the new high speed railway for Britain. Mace Dragados is the Construction Partner building the new HS2 station in Birmingham. What we are doing We are increasing the height of the hoarding at the highway dead-end section of Park Street, next to the Polish Millennium House and at the junction with Bordesley Street. This is to provide improved security by installing new security features including security fans and roller toppers along the length of the new hoarding.  Park Street and Bordesley Street will remain open during these works.  **When will these works take place?**  Sunday 26 October 2025, working overnight from 00.15am to 6.30am.  If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk |  | When will this start:  Sunday, 26 October  **Night time hours**  Commence at 00.15am until 06.30 am  What to expect:  • Advance roadside  notices  What we will do:  • keep any disruption to a minimum  • display clear traffic  management  If you have a question  about HS2 or our works,  please contact our HS2  Helpdesk team on 08081  434 434 or email; [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)    **Reference number:** |

**Park Street hoarding improvements**

**A close-up of a construction site

AI-generated content may be incorrect.**

**A map of a road

AI-generated content may be incorrect.**

A close up of a sign

AI-generated content may be incorrect.

Polish Millenium House

A map of a road

AI-generated content may be incorrect.

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| **Keeping you informed** | |
| We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you. | |
| **The Residents’ Commissioner**  The independent Residents’ Commissioner oversees and monitors our commitments to you.  The commissioner’s reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)  The Residents’ Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).  The Residents’ Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)  **Construction Commissioner**  The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.  The Construction Commissioner’s role has been developed to monitor the way we manage and respond to construction complaints.  The commissioner mediates on disputes about construction, involving individuals and organisations, that we can’t resolve. The commissioner advises members of the public about how to make a complaint about construction.  The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)  **Property and compensation**  You can find out about HS2 and properties along the route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  Find out if you can claim compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)  **Holding us to account**  If you are unhappy for any reason you can make a  complaint by contacting the HS2 Helpdesk. For more  details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/) | **Contact us**  Contact our HS2 Helpdesk team all day, every day of the year on:  Freephone **08081 434 434**  Minicom **08081 456 472**  Email **HS2enquiries@hs2.org.uk**  Write to:  **FREEPOST**  **HS2 Community Engagement**  Website [**www.hs2.org.uk**](http://www.hs2.org.uk)  To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**  Please contact us if you’d like a free copy of this document in large print, Braille, audio or ‘easy read’ format. You can also contact us for help and information in a different language.  HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice> |

**Reference number:**

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56