



# Update: Notice of 24-hour work below ground at the Mandeville Road Vent Shaft site, Northolt

September 2025 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## What we are doing

We've previously wrote you to inform you about our works from 3 October to 2 November 2025, however **these dates have now changed to 11 October to 10 November**. We will work 24 hours a day, seven days a week below ground at the Mandeville Road Ventilation Shaft site.

This work is to connect the tunnel to the main shaft and needs to take place 24 hours a day for safety and engineering reasons.

We will be working inside the tunnel about 25 metres below ground.

We will remove the tunnel lining segments from the upper part of the tunnel and break out the concrete between the tunnel and the bottom of the shaft. The broken concrete will then be removed through the tunnel. To reduce night-time noise, we will restrict concrete cutting and drilling activities to between 8am and 10pm daily.

## How this may affect you

You may notice ground-borne noise during the concrete breaking.

Residents who may be impacted by this work will be contacted by letter and door knock in advance of the work.

We apologise for any disruption this work may cause.

## Duration of work

11 October to 10  
November 2025

## Working Hours

24 hours a day, seven  
days a week

## What to expect

Concrete breaking  
underground

Residents nearby may  
notice some ground-  
borne noise

## What we will do

Continue to monitor our  
working methods to  
minimise disruption

The dates for these works  
may change. We will  
provide updates at:  
[www.hs2.org.uk/brent-  
and-ealing](http://www.hs2.org.uk/brent-and-ealing)

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

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## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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