



Working on
behalf of

HS2

Notice of overnight Thames Water works

September 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Thames Water update

We are carrying out cleaning works in the sewer on Gloucester Avenue.

To do this we will need to access sewer via manholes on **Walterton Road, Gloucester Avenue, Formosa Street and Prince Albert Road.**

Our work

These are short duration works **from 13 to 15 October 2025 between 7pm and 5am**, we will access the sewer to carry out cleaning works. Noise will be kept to a minimum at all times. Works will be subject to weather conditions. If dates are changed at any stage, residents will be informed.

Gloucester Avenue

We will be working outside number 19. Traffic management will be installed each day by 8pm and removed at 5am. Eight parking bays and bus stop suspension will be in place on Gloucester Road. (Bus Stop S & Bus Stop W)

Walterton Road

We will be working on the junction with Lydford Road. We need to suspend five parking bays in the area on Walterton Road.

Formosa Street

We will be working in the section of the road that leads to the roundabout with Bristol Gardens. Traffic Management will be installed each day at 6pm and removed at 5am.

Prince Albert Road

We will be working on the traffic island next to St John's Wood Church. There will be no traffic management in place.

Getting in touch

For all enquiries about the work Thames Water are doing on behalf of HS2, please use the below details and quote the reference number: 00346914.

Phone: 0800 316 9800 (our lines are always open) Email: customer.feedback@thameswater.co.uk

Notification



Duration of works

13 to 15 October 2025

Two nights shifts
between 7pm and 5 am

What to expect

The site will be
operational during the
night

Our work will not be
noisy

Parking bays
suspension on
Gloucester Avenue,
Walterton Road and
Formosa Street

Two bus stop
suspensions on
Gloucester Avenue

What we will do

Provide updates at
HS2inCamden.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

Residents' and Construction Commissioner

The independent Residents' and Construction Commissioner oversees and monitors our **community engagement strategy**, making sure we fulfil our commitments to you.

The commissioner monitors the way we manage and respond to complaints about construction and advises members of the public how to make complaints.

The commissioner helps settle disputes involving individuals and organisations that we can't resolve.

You can find the commissioner's report and our responses at: www.gov.uk/government/collections/independent-hs2-commissioner

The commissioner can be contacted on:
hs2commissioner@dft.gov.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:
www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit:
www.HS2inyourarea.co.uk

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HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।