



Update: Ongoing works in Old Oak and North Acton

September 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

For the rest of 2025, we will continue to carry out works and activities in the Old Oak and North Acton area, as outlined in the table below.

Site/Tunnel	Works/activities
Core working hours: 8am to 6pm (Monday to Friday), 8am to 1pm (Saturday)	
Victoria Road Crossover Box site	<ul style="list-style-type: none">Concrete works, installation of steel and utility services to build the headhouse structureConcrete works and installation of steel in the ventilation shaftMaintenance activities
Working hours: 24 hours a day, seven days a week	
Old Oak Common Tunnel	<ul style="list-style-type: none">Secondary concrete lining and waterproofing
Willesden Euroterminal site	<ul style="list-style-type: none">Storage and transport of tunnel segments to Atlas Road Logistics TunnelMaintenance activities
Flat Iron site	<ul style="list-style-type: none">Dismantling of conveyor sectionsMaintenance activitiesVehicle holding area
Working hours: 24 hours a day (Monday to Friday), 8am to 1pm (Saturday)	
Atlas Road Logistics Tunnel site	<ul style="list-style-type: none">Storage and transport of tunnel segments to Old Oak Common Station siteMaintenance activities

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

For the rest of 2025

Working hours vary across sites, please see table on the left for more information

What to expect

You may notice additional noise from works, activities and vehicle movements to and from site during these periods

What we will do

Keep mitigation measures in place to reduce disruption

The dates for these works may change. We will provide updates at www.hs2.org.uk/old-oak-and-north-acton

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How this may affect you

We do not expect these works to cause any major disruption, but you may hear additional noise at times. We will keep the following mitigation measures in place to reduce disruption:

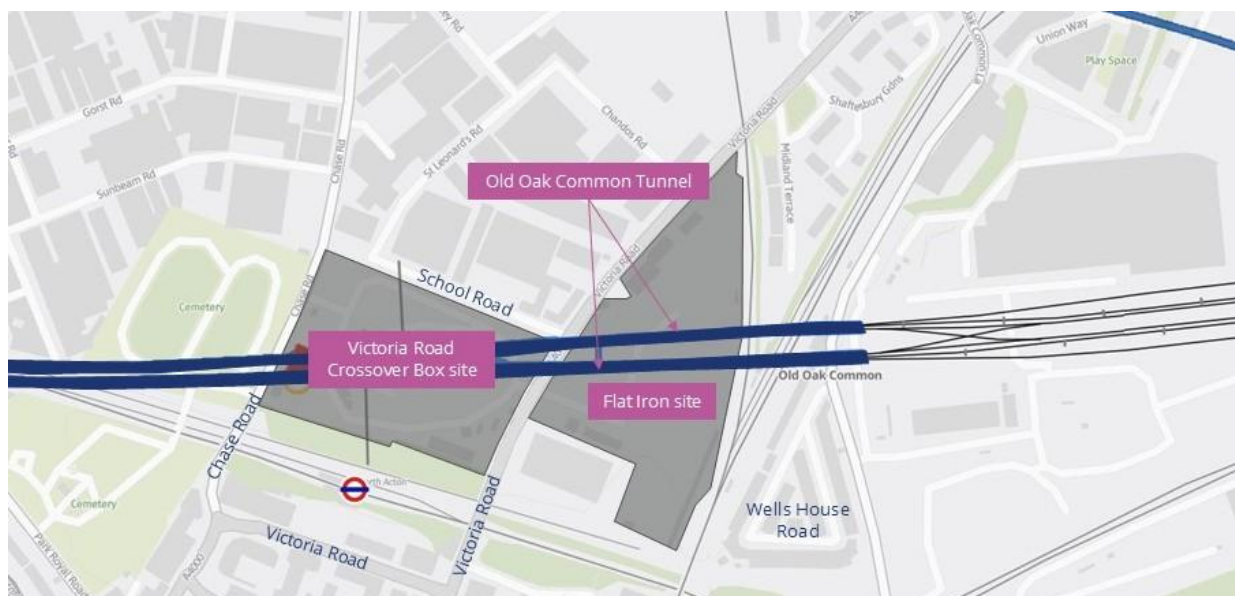
- Ongoing noise and vibration monitoring
- Dust suppression when required
- Noise barriers in place
- Noisier works to take place during core working hours
- Brief contractors to use best practical methods when carrying out activities

We will notify the community in advance of any other works or events. You can find our latest updates and events below:

- [Hs2.org.uk/map](https://www.hs2.org.uk/map)
- [HS2.org.uk/events](https://www.hs2.org.uk/events)

Please see the location of the Old Oak Common Tunnel and our Old Oak and North Action sites below and on the following page.

Location of Victoria Road Crossover Box site, Flat Iron site and Old Oak Common Tunnel



Contact our HS2 Helpdesk team on **08081 434 434**

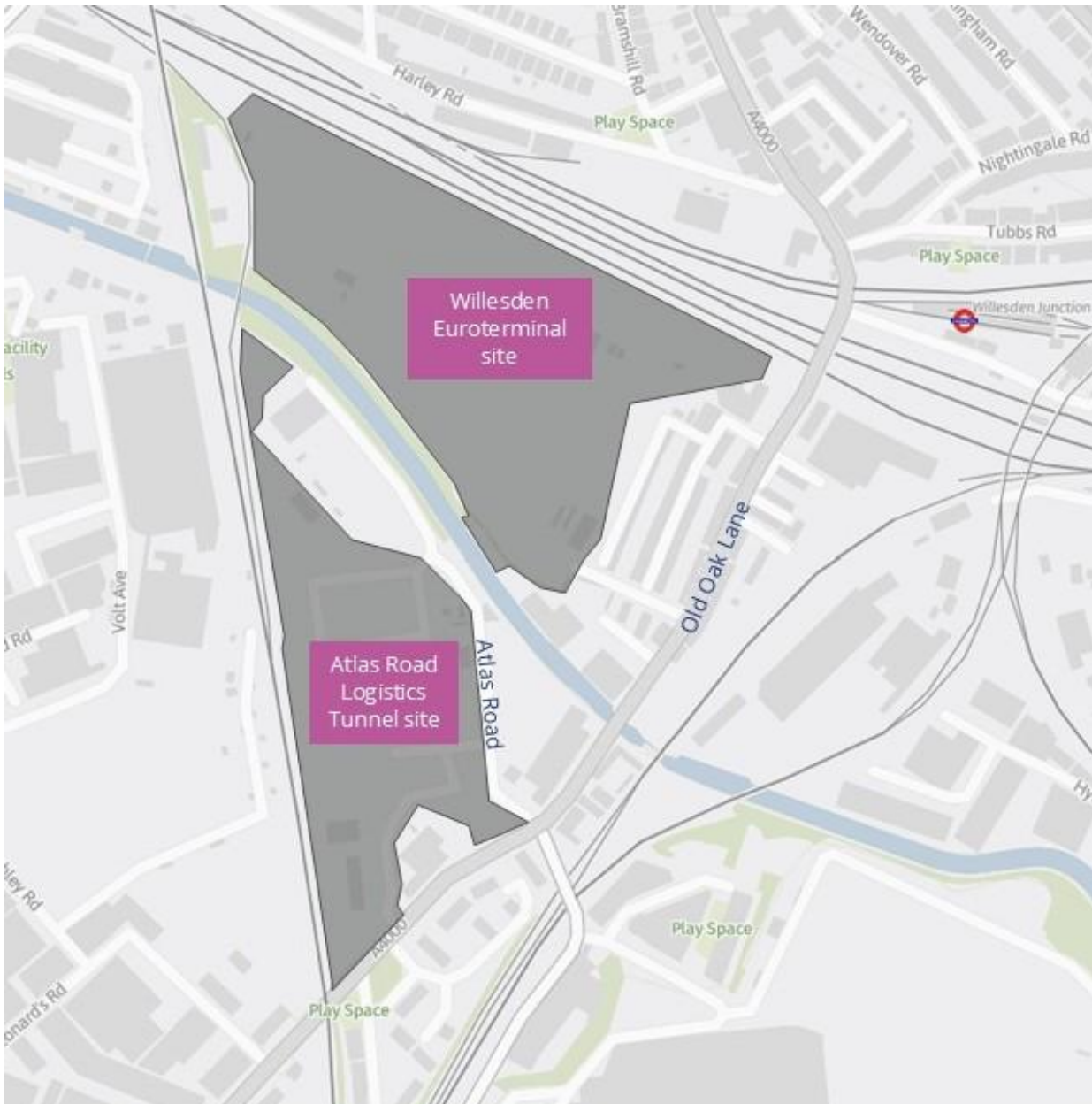
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Location of Willesden Euroterminal and Atlas Road Logistics Tunnel sites



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes making sure you know what to expect and when to expect it, as well as how we can help.

Residents' and Construction Commissioner

The independent Residents' and Construction Commissioner oversees and monitors our **community engagement strategy**, making sure we fulfil our commitments to you.

The commissioner monitors the way we manage and respond to complaints about construction and advises members of the public how to make complaints.

The commissioner helps settle disputes involving individuals and organisations that we can't resolve. You can find the commissioner's report and our responses at:

www.gov.uk/government/collections/independent-hs2-commissioner

The commissioner can be contacted on:
hs2commissioner@dft.gov.uk

Property and compensation

You can find out all about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason, you can make a complaint by contacting our HS2 Helpdesk team.

For more details on our complaints process, please visit our website:

www.hs2.org.uk/contact-us/how-to-complain

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56.

Contact us

Our HS2 Helpdesk team are available all day, every day. You can contact them by:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

**FREEPOST
HS2 Community Engagement**

Website **www.hs2.org.uk**

To keep up to date with what is happening in your area, visit:

www.hs2inyourarea.co.uk

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