

Maintenance of monitoring equipment installed, Old Oak Common

September 2025 | www.hs2.org.uk

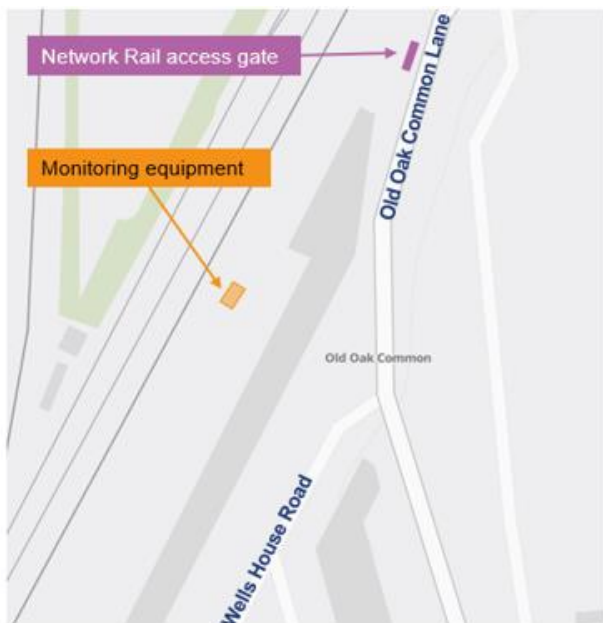
High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

We will be carrying out **ad hoc maintenance when required and this will be ongoing till September 2028** of the monitoring equipment installed on the Network Rail land behind 157 to 167 Wells House Road and Kildun Court.

We will be using hand tools, and you may notice workers in the area carrying equipment to the works location. The monitoring equipment installed at this location will allow us to monitor ground movement from the Old Oak Common Tunnel and safeguard residential properties in advance of tunnelling works.

Access for the maintenance to the monitoring equipment will be through the Network Rail access gate. The area where the works will take place is shown on the map below.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Ongoing to September 2028

General works will be Monday to Friday 8am to 6pm, Saturday 8am to 1pm

During emergency breakdown access will be required 24/7

What to expect

Workers on Network Rail land behind Wells House Road and Kildun Court

Equipment being carried to the install location to enable maintenance

Use of hand tools

What we will do

Continue to monitor our working methods to reduce disruption

The dates for this work may change. We'll provide updates at www.hs2.org.uk/oldoak-and-north-acton

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>