



# Notice of works to replace site hoardings

August 2025 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Mace Dragados is the construction partner building the new HS2 station in Birmingham.

## What we are doing

We will be carrying out works to remove and replace hoardings along the works site boundary of the Old Curzon Street Station building on New Canal Street.

## When will this work take place

We plan to carry out the work on Monday 15<sup>th</sup> September to Friday 19<sup>th</sup> September 2025.

## What to expect

Roadside notices on Curzon Street and New Canal Street. Please note that New Canal Street is already closed to public and traffic.

No heavy machinery is required and a small workforce of two or three people with hand tools will carry out the work.

We recognise that construction work can be disruptive to those living or working nearby. The nature of our work often means some disturbance is unavoidable, but every effort is made to minimise any unnecessary disturbance. We will closely monitor all noise, vibration, and dust levels to ensure we do not exceed our agreed limits.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

**When will this start:**  
15<sup>th</sup> – 19<sup>th</sup> September 2025

**Working hours:**  
Monday to Friday:  
8am to 6pm

**What to expect:**  
Two or three people  
working in a cordoned  
area of the footway

**What we will do:**

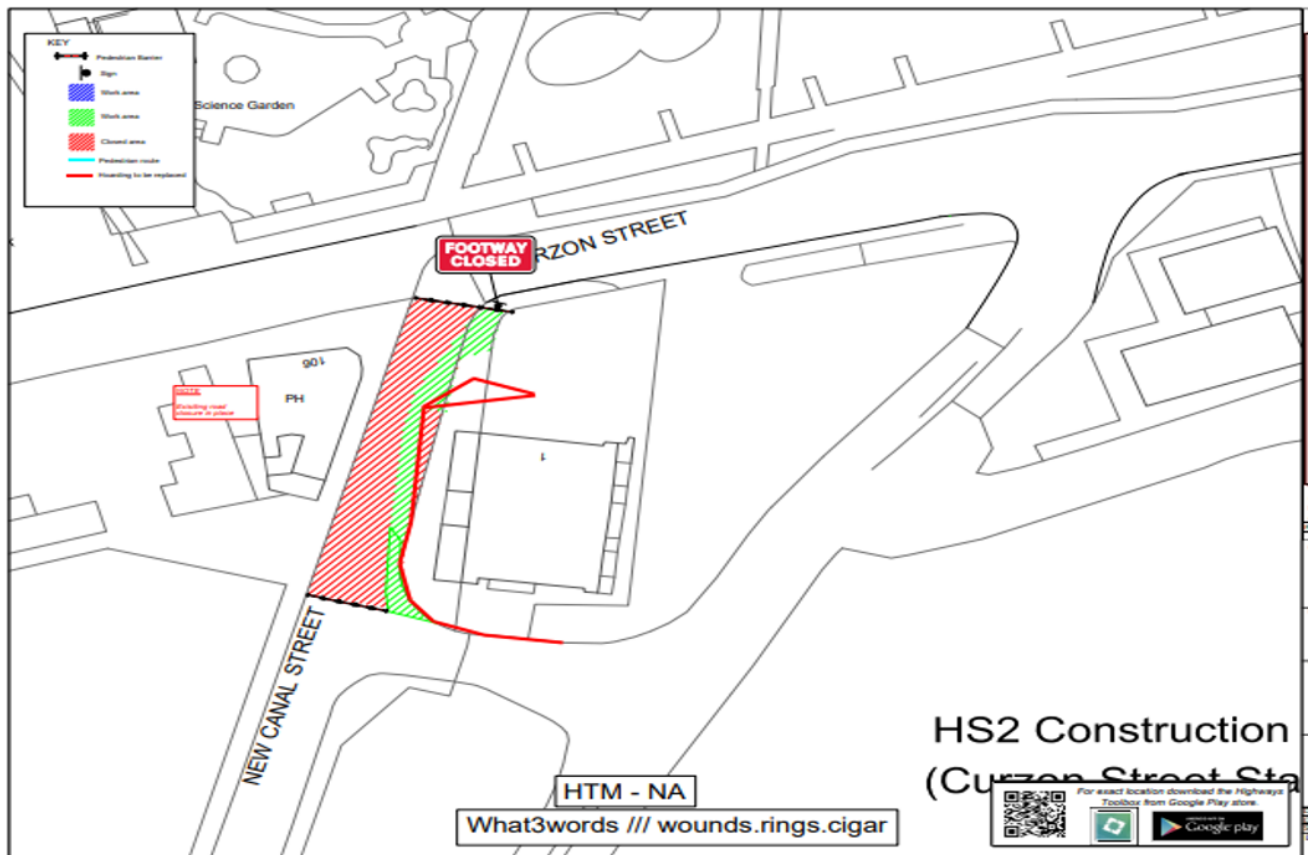
- keep any disruption to a minimum
- display clear pedestrian footpath alterations

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**Reference number:**  
HS2-BCZ – SCP-25-1224

## Location of works

The works area is shown by the red line on the map below.



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-BCZ – SCP-25-1146**

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