

# Update on boundary wall and drainage works at South Ruislip Vent Shaft, Victoria Road

August 2025 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Western boundary wall works

We wrote to you in May 2025 about works to build the permanent western boundary wall at the South Ruislip Vent Shaft site.

We are currently building the concrete wall. The next phase of work will be to build the brick façade on the exterior face of the wall.

Once the brick façade is complete, we will remove the sheet piles previously placed into the ground as support. We'll then install the security fence on top of the concrete wall and realign the site hoarding back to its original position.

## On-site drainage works

We are also carrying out phase one of drainage works within our site. This work includes ground excavation and installation of pipes and manholes.

Phase two is due to start in late September or early October 2025. We will update you about this in advance.

## How this may affect you

There will be an excavator on site to remove the sheet piles and a crane to lift the security fence into place.

We'll use hand tools to fix the fence panel brackets to the concrete wall.

You may experience some noise and vibration during this work. We will use noise reducing barriers where possible and water sprays to reduce dust.

The map on the next page shows the locations of the works.

We apologise for any disruption these works may cause.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Boundary wall works - ongoing to 31 December 2025

Drainage works - ongoing to 28 February 2026

### Working hours

Monday to Friday 8am to 6pm

Saturdays 8am to 1pm if required

We may be on site for an hour before and/or after each shift

### What to expect

Large construction machinery and a crane on site

Some noise and vibration

### What we will do

Use noise reducing barriers

Use water sprays to reduce dust

Monitor noise, dust and vibration levels

The dates for these works may change. We'll provide updates at [HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)

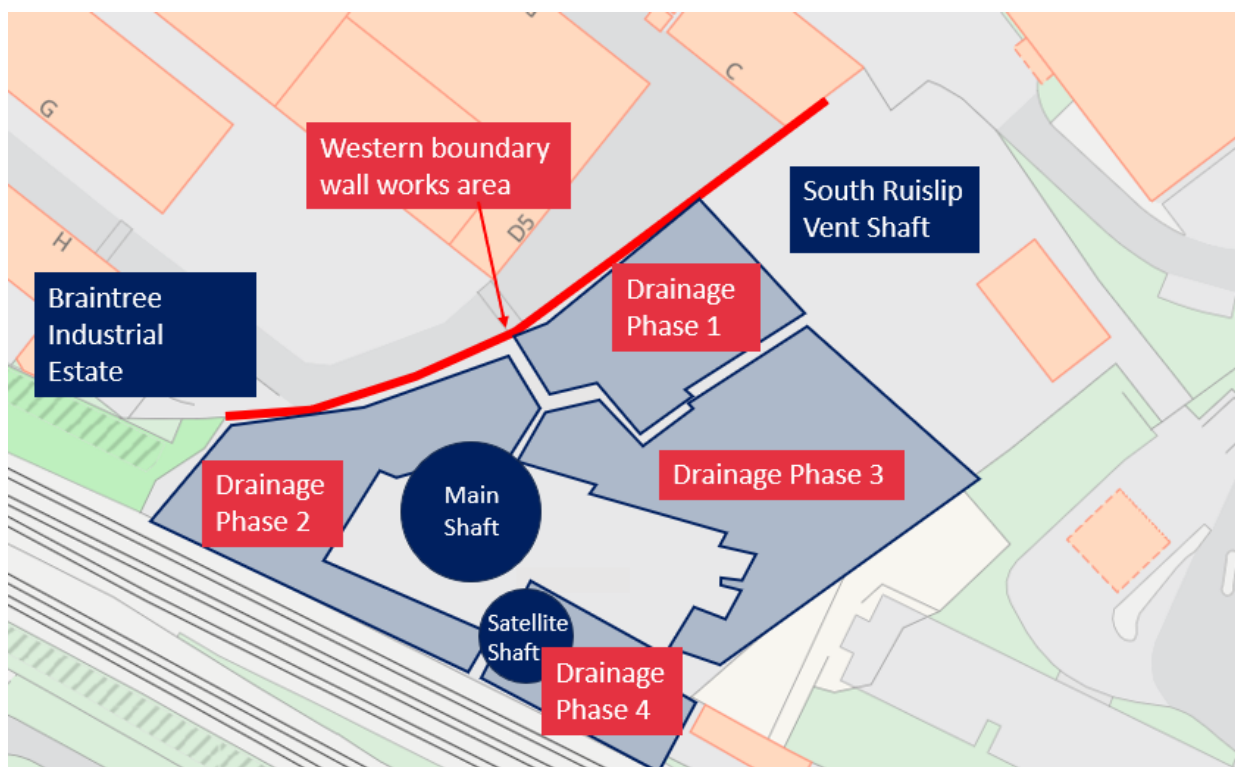
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[www.hs2.org.uk](http://www.hs2.org.uk)

Notification



## Location of the boundary wall and drainage works



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

## Reference number: HS2-SCS-25-1273

High Speed Two (HS2) Limited, registered in England and Wales.

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