



Cross passage construction near Conway Crescent, Perivale

August 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

From **1 September to 22 September**, we will build cross passage 14 near Conway Crescent, Perivale. We're building cross passages between the railways tunnels to allow HS2 passengers to get to a place of safety in an emergency. They are about every 500 metres on the tunnels route.

To build the cross passage, we will break into the side of the completed tunnel. This might cause some noise and vibration, which may be heard or felt as ground borne noise in nearby buildings. We'll work 24 hours, seven days a week. **To avoid overnight disturbance, we'll limit noisy activities to between 7am to 10pm Monday to Sunday** and carry out quieter works at night.

The map below shows the location of cross passage 14. Cross passage 14 is about 26 metres below ground and lies within a thick layer of London clay, which will reduce noise and vibration during these works.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

1 to 22 September 2025

Working Hours

24 hours, seven days a week

Noisy works between 7am to 10pm Monday to Sunday

What to expect

Some residents nearby may notice low level noise and vibration during noisy works

What we will do

Monitor noise and vibration levels

Continue to monitor our working methods to minimise disruption

The dates for this work may change. We'll provide updates at: www.hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>