

Work in railway embankment at Mandeville Road site

July 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What are we doing

From **21 July to 14 November 2025** we will be working in the railway embankment at the western end of the Mandeville Road Vent Shaft site. We will build a platform which we will use to install steel beams into the ground. We will put up a five-metre boundary fence and prepare the area for works to build a retaining wall. The work area is shown on the map below.

How this will affect you

The work will include ground excavation and some breaking of concrete.

You may notice some noise and vibration from the construction machinery. We will use noise reducing barriers where possible.

When we are installing the steel beams, we will drill holes into the ground and install the beams into these holes. This work method is quieter than using hammer or vibration methods.

We apologise for any disruption or inconvenience these works may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

21 July to 14 November 2025

Working hours

Monday to Friday

8am to 6pm

Saturdays 8am to 1pm

We may be on site for an hour at the start and/or the end of each shift

What to expect

Some noise and vibration from the construction machinery

What we will do

Use noise reducing barriers around the machinery

Continue to monitor noise and vibration levels.

Dates mentioned in this notification may change.

We will provide updates at www.HS2inbrentandealing.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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High Speed Two (HS2) Limited, registered in England and Wales.
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Call our HS2 Helpdesk team on **08081 434 434**