

Community Engagement Flash Report

Euston Community Representatives Group (ECRG)

Issue no. 28

May 2025

Community engagement at a glance (March - May 2025)

Since we last met...

We have engaged with approx. **300** people at engagement meetings.

We have had **1,852** visitors to the HS2 in Camden website with **1,356** subscribers to news updates.

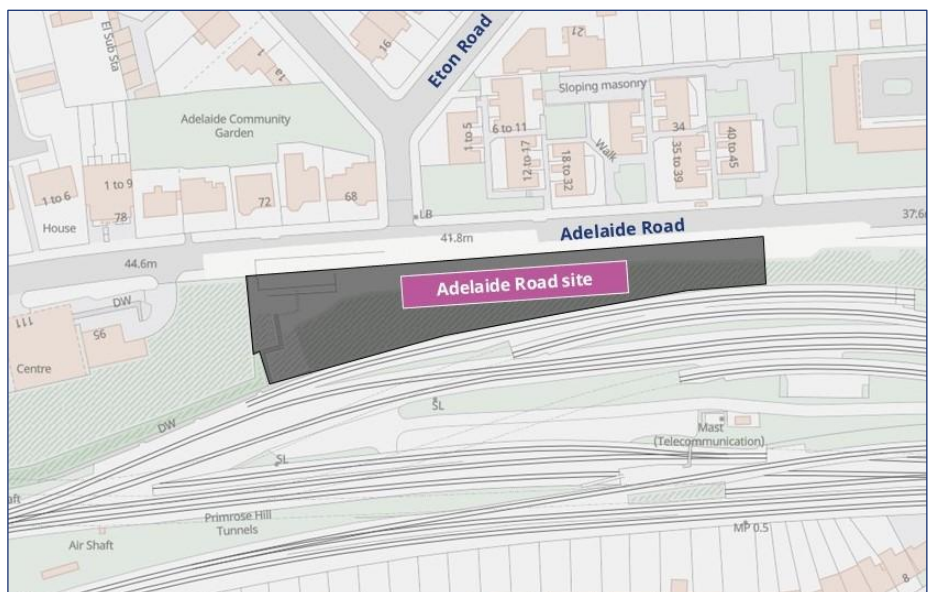
From the start of the project, a total of **£1.994m** has been awarded to **31** local projects in Camden through CEF and BLEF.

Engagement Events

ADELAIDE ROAD

Update on pause to works at Adelaide Road site

- Works at the Adelaide Road Ventilation Shaft and Headhouse site were brought to a safe stop in May 2024.
- The hoarding will remain in place, and there will be 24-hour security. No site activities will take place other than monitoring, design and maintenance works at times.
- Welfare facilities at our Adelaide Road site may be used during certain periods, however we will notify the local community in advance of this.



- **Monthly virtual 1:1 drop-in sessions** for future tunnelling works (twin-bore Euston Tunnel and twin-bore Northolt Tunnel East) were scheduled through March 2025 to May 2025 with three people attending. The residents were interested in the current works on Adelaide Road and Camden in general, distance of tunnelling works from the residential buildings, as well as the future Old Oak Common Station and development of the area.
- **Monthly virtual 1:1 drop-in sessions** for Adelaide Road Vent Shaft (ARVS) site were scheduled through March to May 2025 with two residents attending with questions about the pause to works at the Adelaide Road Vent Shaft site, dust concerns, and property questions. Additionally, they raised questions about traffic management in the area due to the planned utility works taking place in the South Hampstead area.
- **South Hampstead utility works drop-in in-person** update and information event at Swiss Cottage Community Centre held on Tuesday 27 May 2025. Twenty people attended the event. Concerns were raised about traffic impacts and street parking for businesses. There were questions about traffic access through College Crescent during phases one and six of the utility works and concerns from residents outside the work area about impacts on traffic in their areas.. Questions around the tunnelling programme were also raised.
- **Door knocks** also took place in the South Hampstead area to engage with stakeholders and community members ahead of the planned utility works starting from July 2025.

EUSTON APPROACHES AND CAMDEN CUTTING

Regular engagement events have been held in the Euston Approaches to update on current and future works:

- Asset protection engagement: meetings, site visits and correspondence with the residents and businesses along Park Village East, Parkway and Mornington Terrace including Park Village Studios, Edinboro Castle, York & Albany, Goldsmith House, Nash House.
- 14 advanced notifications have been issued including the notice of works during the Easter period, weekend and overnight works in the Euston Throat, utility diversion works on Hampstead Road, power cable pulling works through Lidlington Place, Granby Terrace bridge and Stanhope Street, ongoing surveys and trial holes in various locations on Parkway and Hampstead Road.
- Weekly updates on coordinated map of utility and other works in Euston and Euston Approaches area. [Utility works in Euston and Euston Approaches area - HS2](#)
- Meetings held with local organisations regarding community investment opportunities including MIND, Little Village, Global Generation, Camden Highline as well as London Zoo, Surma Community Centre and Regent's Park Children's Centre.

EUSTON STATION

Recognising the Government's review of Euston Station design, HS2 construction partner MDjv is continuing with essential preparatory work to facilitate the delivery of the future station. In April, we completed the construction and handover of the new community hub at the old Maria Fidelis school on North Gower Street. Local organisations have begun to deliver community initiatives from there.

Drummond Street Traders

- A project report was issued for late February and April with bi-monthly forums taking place in March and May 2025. The focus during this period has been upcoming Drummond Street gas works, including Virgin Media enabling works.
- In-person business visits continued with 1-2-1 engagements with 20 businesses on Drummond Street with a focus on upcoming works, traffic management, signage and looking at ways to reduce impact to business operation.
- The engagement team continues to work with the Drummond Street forum to improve signage and wayfinding.

Stephenson Way group

- In late February a risk register workshop took place, the purpose was to review risks associated with construction activities, identify if these were live or determine collectively if some could be closed. The next workshop is planned for late 2025.
- Bi-monthly forums took place in March and May and a project report was issued for April 2025. The focus during this period has been remaining activities required to begin power migration from the existing Traction Substation (TSS) into the new structure, UKPN ducting works on Stephenson Way and on-going gas diversion in the area (highways and behind the hoarding).

Ongoing monthly engagement - MDjv is continuing regular meetings with: The Wesley Hotel, Royal College of General Practitioners (RCGP), University College London (UCL), Exmouth Arms, Friend's House, The Margarete Centre (108 Hampstead Road), IQ Bloomsbury, The Office Group, The Wellcome Trust and One Eversholt Street. The focus during this period has been asset protection and on-going works.

Virtual 1:1s – One person attended in March and one person in May. These sessions are continuing and residents can book a 20-minute slot the following this link: [HS2 & MDjv virtual drop ins: Euston Station works - HS2](#)

Advance Works Notifications issued by MDjv during this period

- Robert Street nighttime chamber works
- Decommissioning of existing watermain at Cumberland Market and Varndell Street
- Cardington Street manhole construction
- Euston Street and North Gower Gas main diversion works
- Drummond Street - Virgin Media – Gas main enabling works
- Drummond Street – Gas main works

WORKS UPDATE

Community Hub (Maria Fidelis Old School)

- A new Euston Community Hub opened in spring 2025 for the local community.
- The hub is a vibrant and dynamic space for local charities and organisations to deliver a range of community activities. Since opening, local organisations have begun delivering community initiatives from there.
- The hub is managed by The Euston Partnership (TEP). For further information about the hub and use of the space, please follow this link [Euston Community Hub - Discover Euston](#)



Before: Maria Fidelis old school



After: Inside the Euston Community Hub

Traction Substation

- Work is progressing at the site; in May 2025 we decommissioned the acoustic shed, which was built to allow us to contain construction noise from the new Traction Substation (TSS).
- During summer 2025 inspections to the new structure will continue. This will enable power migration from the existing TSS to the new one, which will begin from autumn 2025.
- Following the acceptance of the power migration we expect that the new TSS will come into operation in 2026.



Image above showing removal of acoustic shed

Update on utility works in the area (highways and behind the hoarding)

- We have continued to progress with utility works in the area, including removing the redundant substation and constructing manholes on Cardington Street (junction of Hampstead Road). The manholes will enable the sewer diversions. At the same time, we completed the main gas diversion within the site and decommissioned the old watermain on Varndell Street and Cumberland Market.
- Upcoming and ongoing work include work within the worksite and neighboring streets, such as Euston Street, North Gower and Drummond Street gas main diversion works; Eversholt Street gas works; UKPN works on Euston Street, Cobourg Street South and Stephenson Way.
- To facilitate these works, pedestrian footpaths will be altered and redirected. There will be instances where we temporarily close roads and reduce roads to one lane (Drummond Street, Euston Street, North Gower Street and Eversholt Street).



Euston Street Gas diversion – northern section
backfilled



Manhole 01 – Cardington Street

Images above showing utilities progress in the highway and behind the hoarding

Communications

The following online links are in place to digitally engage and communicate with communities about the planning and delivery of HS2 project.

- [HS2 website](#) contains links to the local websites providing you with information about HS2 developments and opportunities in your area. Including the link to [HS2 in Camden](#).
- As part of regular Camden-wide updates, newsletters, and a three-monthly construction lookahead have been distributed. Follow the link to [HS2 in Camden - Construction Look Aheads and Newsletters](#).
- All ECRG related documents are saved here: [Community engagement in Camden](#).
- [In your area map](#) brings all of our work notifications together in one place, allowing you to keep up-to-date on the work we are doing in your area.
- To receive latest updates about the HS2 project and how it's being planned and constructed and what we're doing to make it less disruptive, sign up to the HS2 mailing list as per below:
 - Project updates: www.hs2.org.uk/mailling-list
 - Local mailing lists (construction works updates): www.hs2.org.uk/local-mailling-list

Coordinated communication of utility works in the Euston wide area

- While options for the delivery of Euston are explored, HS2 Ltd continues to complete enabling works across the HS2 site to prepare for a future station and HS2 terminus.
- This includes some utility works around Euston Station, and on Hampstead Road and Regents Park Estate delivered by HS2 construction partners – Skanska, Costain, Strabag (SCSJV) and Mace Dragados (MDJV) joint ventures involving where necessary utility companies responsible for power, water, gas and other connection supplies.
- All works are co-ordinated between contractors with the aim of to reducing the impact on residents and maintaining access for the general public at all times. To ensure clear communication of works the 'Utility works in Euston and Euston Approaches' area web page has been created and includes the following information:



- Residents can access this page via [HS2inCamden](#) page or following the link to [Utility works in Euston and Euston Approaches area](#).
- Weekly update emails are sent from the HS2 Updates mailbox to the Camden email subscribers. To receive HS2 construction updates please follow this link to [HS2 Email Form](#).

Community Investment, School Engagement, Employment and Education

Jobs Board showcases opportunities to work on HS2

- The HS2 Jobs Board helps people find the latest vacancies across the project and allows prospective candidates to search for vacancies by region, or by specialism, allowing them to quickly identify opportunities that match their criteria.
- The Jobs Board is hosted on the HS2 Ltd website and can be accessed from here: hs2.org.uk/supply-chain-jobs.
- The Jobs Board has been developed as part of a Job Brokerage Partnership model that has the backing of the London Borough of Camden. Support is available from the London Borough of Camden to people who want to apply for vacancies that are showcased on the Jobs Board; more information about this support is available from here: goodwork.camden.gov.uk/.
- The poster below is displayed in various public places advertising opportunities with HS2 including jobs and skills, apprenticeship and graduates programme, funding of community projects.

Opportunities with HS2

Creating jobs, building the economy

We are actively recruiting new roles across HS2 and our supply chain, including apprenticeships and internships.

Search and apply for your next role today:



hs2.org.uk/jobs-and-skills



Inspiring young people

We've developed a collection of resources to support teachers. They aim to inspire young people to take an interest in science, technology, engineering and mathematics (STEM) subjects and careers.

View and download:



hs2.org.uk/jobs-and-skills/hs2-educational-programme



Supporting communities through funding

We have made £45m available to local communities experiencing disruption caused by the construction of the railway.

See if you are eligible and apply for support:



hs2funds.org.uk



Building a diverse, world-class supply chain

With 400,000 supply chain contract opportunities on Phase One alone, there are huge opportunities for UK businesses to deliver Britain's new high-speed railway.

See what opportunities are available for you:



hs2.org.uk/supply-chain



Helpdesk: 08081 434 434 Email: HS2enquiries@hs2.org.uk Website: hs2.org.uk

COMMUNITY INVESTMENT, SUPPORTING CHARITIES AND VOLUNTEERING

Little Village charity support

Little Village is children and baby bank charity in Euston that supports families with young children living in poverty across London. Operating through a network of volunteers, community hubs, and over 300 baby banks nationwide, the charity collects essential goods to help babies and young children thrive as well as connecting families to wider support networks. For further details please follow this link [Home - Little Village](#)

In March, SCSjv have donated hand-knitted baby cardigans, women's sanitary items, toiletries, pamper gifts, and children's clothing.



Images above – SCS engagement team members ready to donate knitted cardigans, women's toiletries and children's clothing to Little Village

Support to Global Generation at the Triangle Garden, Kings Cross

Global Generation are currently creating a new garden named the Triangle Garden, involving the local community in Kings Cross and Camden residents and schools. Please follow this link for details [Triangle Site — Global Generation](#)

SCSjv have advised on design and provided support with resourcing scaffolding for the build of their new classroom and kitchen allowing the charity to save their vital funds and ensure that it was spent in other essential areas to complete the project.



Community Initiative to be launched

This summer MDJv will be installing bleed kits around Euston Station site. This will be easily accessible for the residents and businesses if required in an emergency. They will be located at gates (inside) but can be released in emergency there will be signage outside the gate.



HS2 Community & Environment Fund (CEF) and Business & Local Economy Fund (BLEF) supported projects

- To date £1.994m has been awarded to 31 local projects benefiting Camden through CEF and BLEF. For details of CEF and BLEF funding follow the link to online interactive map [HS2 Community and Business Funds project map – HS2 Community and Business Funds \(hs2funds.org.uk\)](https://hs2funds.org.uk)
- This includes 18 CEF awards totalling £1.21m, 1 BLEF award of £651k and 12 Euston Meanwhile Use (EMU) awards totalling £133k.
- 2024 – 2025 CEF and BLEF Annual Report have been issued. <https://hs2funds.org.uk/about/annual-reviews/>
- To date, the programme has invested £19.1m and supported 349 projects along the line of route.

Honest Grind Coffee receives HS2 CEF funding

Honest Grind Coffee is a social enterprise and specialty coffee roastery based in Camden, London, funded by Camden Council's Integrated Youth Support Service. Its mission is to support vulnerable young people by providing bespoke employability training and paid work opportunities. Participants gain hands-on experience in the coffee industry by roasting, packaging, and sales, equipping them with industry-standard skills and clear pathways into long-term employment.

£100,000 of CEF funding was awarded to Honest Grind Coffee to support the organisation for a further three years and enable them to work with an additional 150 local 16-18yr olds helping them make better decisions, feel positive about themselves and find their way to legitimate economic independence.



Working groups

The ECRG working groups covering noise insulation, traffic, air quality and trees, and design development are an opportunity for complex technical topics to be discussed in detail outside of the main ECRG meeting and for suggestions and proposals from the community to be considered. Below is a summary of topics covered recently.

Noise Insulation Working Group (NIWG)

- The last meeting was held on Wednesday 26 March 2025.
- Below is the summary of the progress of the NI programme, May 2025

Status	Euston Station, MDJV	Euston Approaches, SCSJV	Adelaide Road, SCSJV	Total, February 2025
Not in the scope anymore*	51	0	0	51
Not Eligible (properties don't trigger noise levels based on noise report)	37	68	0	105
Concluded/ Declined (Properties have been contacted on all forms and received no response or declined by the residents - no works take place)	38	486	18	544
Completed (Glazing and/or Sonair installed)	92	624	8	730
In Progress	5	71	7	75
Priority List	3	0	0	3
Total (Properties within scope)	175	1249	33	1457

* The properties aren't currently within the scope as the works affecting them have been put on hold due to the pause. Further assessment will take place to determine if future works will affect these properties.

- The figures above include **work progress/installations for Ampthill Estate** being delivered by SCSJV in Euston Approaches.

AMPTHILL TOWERS	May 2025
Not Eligible	18
Concluded/ Declined	90
Completed	125
In Progress	7
Total (Properties within scope)	240

Traffic Working Group (TWG)

- Bi-monthly online meeting held on 7 April and 2 June 2025.
- Key points at the meetings:
 - Update from MDJV, SCSjv, UK Power Networks on ongoing and upcoming works in the Euston and Euston Approaches area;
 - Utility works on Finchley Road, South Hampstead area;
 - Update on gas main works on Drummond Street; and
 - Safety concerns around Eversholt Street, walkabout was offered to review the area, this yet to be organised.

Air Quality, Trees, and Open Spaces Working Group

The group met on 15 May 2025.

Key points at the meetings:

- Update on Air Quality monitoring in the area. It was noted that emissions standards compliance had been 100% for the first quarter of the year.
- Monthly reports are available online on HS2 website [Monitoring the environmental effects of HS2: 2024 - GOV.UK](#)
- The Annual Air Quality report for 2024 will be available in July 2025. Please follow the link to 2023 report here [HS2 Air Quality Annual Report 2023 - GOV.UK](#)
- It was agreed that LB Camden would be asked to provide details of how it manages the cumulative impact of major developments in the area. This would allow the group to assess if further measures might be requested from LB Camden, HS2, The Euston Partnership or Euston Development Company/Corporation once established.
- It was agreed that LB Camden and MDjv would be asked to explore an indoor clean air advice advisory initiative following the success of indoor monitoring and advice carried out by LB Camden.

Complaints and Enquiries

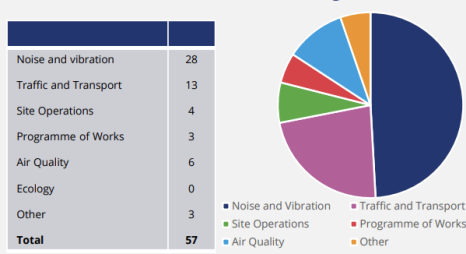
- In total 10 complaints and 236 enquiries were received by the HS2 Helpdesk between February and April 2025. May data will be covered in the next report.

February 2025

Helpdesk Enquiries - London Borough of Camden		
Numbers	February 2025	FY2024/25 (Year-to-Date)
Total cases	82	691
Type of case	Total number February 2025	FY2024/25 (Year-to-Date)
Construction	50	458
Land & Property	23	158
Community Engagement	7	43
Other	2	32

Complaints - London Borough of Camden				
	Total number February 2025	Total number FY2024/25 YTD	Total number FY2023/24	Total number FY2022/23
Complaints TOTAL	3	60	64	125
Service	0	3	5	10
Construction	3	57	59	115

Construction Complaints by Category FY2024/25 (Year-to-Date) - London Borough of Camden



97% of complaints answered in 20 working days (FY2024/25)

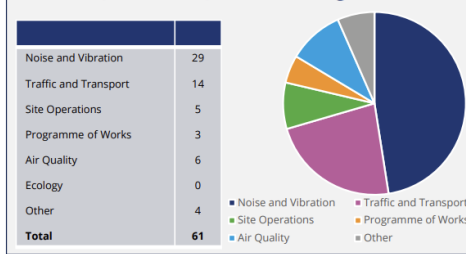
100% of complaints answered at the 1st step of the complaints process (FY2024/25)

March 2025

Helpdesk Enquiries - London Borough of Camden		
Numbers	March 2025	FY2024/25 (Year-to-Date)
Total cases	85	776
Type of case	Total number March 2025	FY2024/25 (Year-to-Date)
Construction	59	517
Land & Property	15	173
Community Engagement	3	46
Other	8	40

Complaints - London Borough of Camden				
	Total number March 2025	Total number FY2024/25 YTD	Total number FY2023/24	Total number FY2022/23
Complaints TOTAL	4	64	64	125
Service	0	3	5	10
Construction	4	61	59	115

Construction Complaints by Category FY2024/25 (Year-to-Date) - London Borough of Camden



97% of complaints answered in 20 working days (FY2024/25)

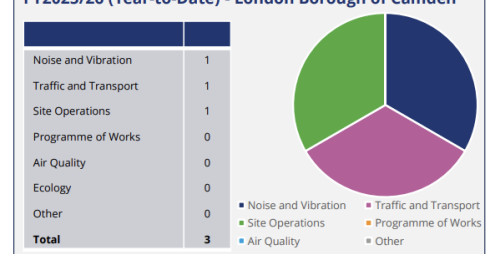
100% of complaints answered at the 1st step of the complaints process (FY2024/25)

April 2025

Helpdesk Enquiries - London Borough of Camden		
Numbers	April 2025	FY2025/26 (Year-to-Date)
Total cases	69	69
Type of case	Total number April 2025	FY2025/26 (Year-to-Date)
Construction	45	45
Land & Property	15	15
Community Engagement	6	6
Other	3	3

Complaints - London Borough of Camden				
	Total number April 2025	Total number FY2025/26 YTD	Total number FY2024/25	Total number FY2023/24
Complaints TOTAL	3	3	64	64
Service	0	0	3	5
Construction	3	3	61	59

Construction Complaints by Category FY2025/26 (Year-to-Date) - London Borough of Camden



100% of complaints answered in 20 working days (FY2025/26)

100% of complaints answered at the 1st step of the complaints process (FY2025/26)