

Notification



Extended working hours at the Mandeville Road site, Northolt

July 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

From 9 August to 27 September 2025, we will be working extended hours on some Saturdays at the Mandeville Road Vent Shaft and Headhouse site.

On Saturdays we normally work from 8am to 1pm, but during August and September we will be working longer hours, from 8am to 6pm. We will only use the extended hours if works are at a stage where we can progress without the use of cranes or large machinery.

During the extended hours, we'll install waterproofing and steel fixing by the main satellite shaft. We need to work extended hours due to an unexpected programme change on site.

We will use hand tools only. No crane or large site machinery will be used. Please see map below showing the location of these works.

How this may affect you

You may hear some construction noise. We will use noise reducing barriers where possible.

We apologise for any inconvenience these works may cause.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

9 August to 27 September 2025

Working hours

Monday to Saturday, 8am to 6pm

We may be on site for an hour before and/or after each shift

What to expect

Some construction noise

What we will do

Use noise reducing barriers where possible

Monitor noise, dust and vibration levels

The dates for these works may change

We'll provide updates at www.hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-SCS-25-1181

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56.