

## Notification



# Update - Piling and drainage installation works for noise barrier sites

June 2025 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [www.hs2inhillington.co.uk](http://www.hs2inhillington.co.uk).

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon. Our team would like to invite you to:

❖ **Visit the HS2 Information Hub**

Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm to 4pm. You can find us in the portacabin on the right of the West Ruislip Portal entrance on Ickenham Road.

❖ **Book a virtual one to one appointment at**  
[Communities@scsrailways.co.uk](mailto:Communities@scsrailways.co.uk).

## What we are doing

We wrote to you recently to let you know that we would be carrying out the installation of noise barriers and drainage systems along the HS2 route from Copthall Tunnel to West Ruislip Portal sites, from 30 June 2025 to 27 March 2026. However, these works have been rescheduled, and we will now be starting from **28 July 2025**.

The noise barrier installation is located in the areas west and east of Breakspear Road South, south of Ruislip Golf Course and north of the Chiltern Railway.

We will start by installing concrete piles to stabilise the ground, followed by the installation of drainage systems.

You may notice periods of increased noise during these works. However, noise monitoring will take place throughout the works.

Please see the following pages for more information about the works we will be carrying out and a map showing the location.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

28 July 2025 to 27  
March 2026

Monday to Friday 8am to  
6pm and Saturday 8am to  
1pm

We will be on site for an  
hour before the start  
and/or end of each shift

## What to expect

Periods of increased  
noise in the area during  
piling works

Operatives in the work  
area, as well as cranes  
and piling machinery to  
complete the piling and  
lift the noise barrier  
panels into place  
around the bridges

## What we will do

Continue to monitor  
our work methods and  
keep disruption to a  
minimum

Provide updates at:  
**[HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)**

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[www.hs2.org.uk](http://www.hs2.org.uk)

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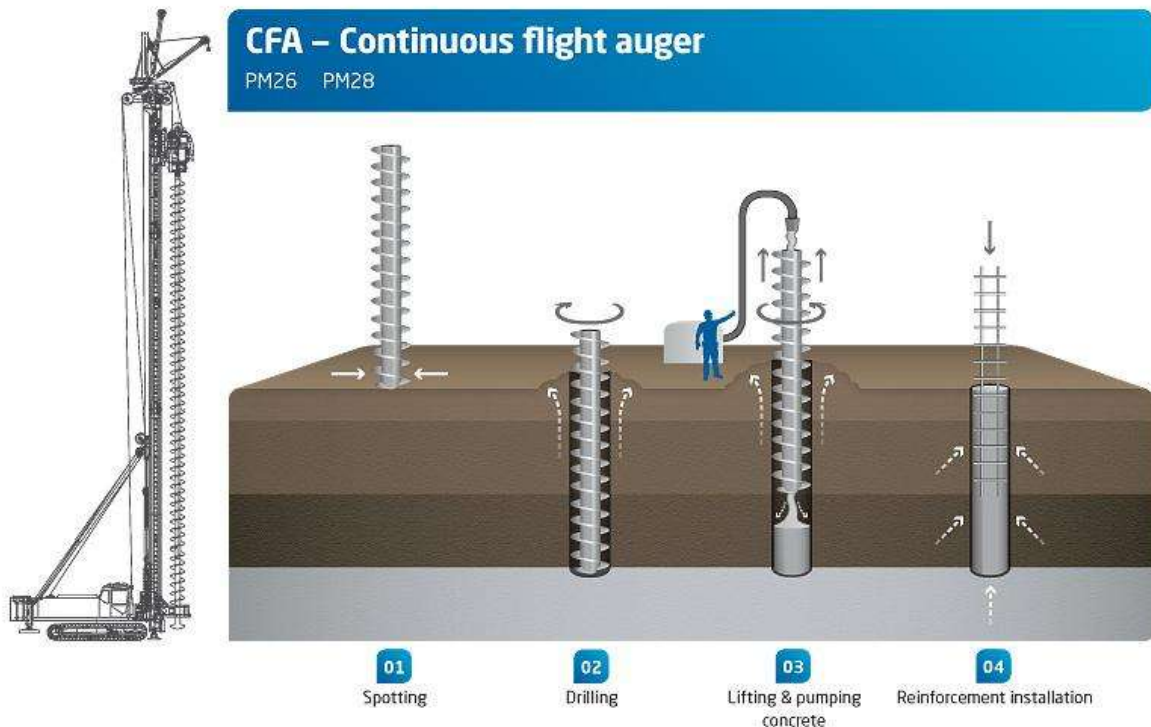
## What to expect

During the works, you may notice large construction equipment and machinery on our site, including heavy goods vehicles, piling and excavating machinery, cranes, lighting towers and concrete equipment. As work progresses, you may also see rectangular grey noise barrier panels of various sizes being moved around our works area and installed around the bridges.

We would like to apologise for any disruption or inconvenience these works may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

## Our piling method

The noise barrier works will be delivered using Continuous Flight Auger (CFA) techniques to carry out piling. CFA piling is when a continuous auger (a hollow stem) is drilled into the ground to the required depth. Once the required depth is achieved, concrete is installed via the piling rig and through the hollow stem auger. The auger is then slowly withdrawn, and reinforced steel cages are instantly installed. This method will have minimal noise disruption.



Contact our HS2 Helpdesk team on **08081 434 434**

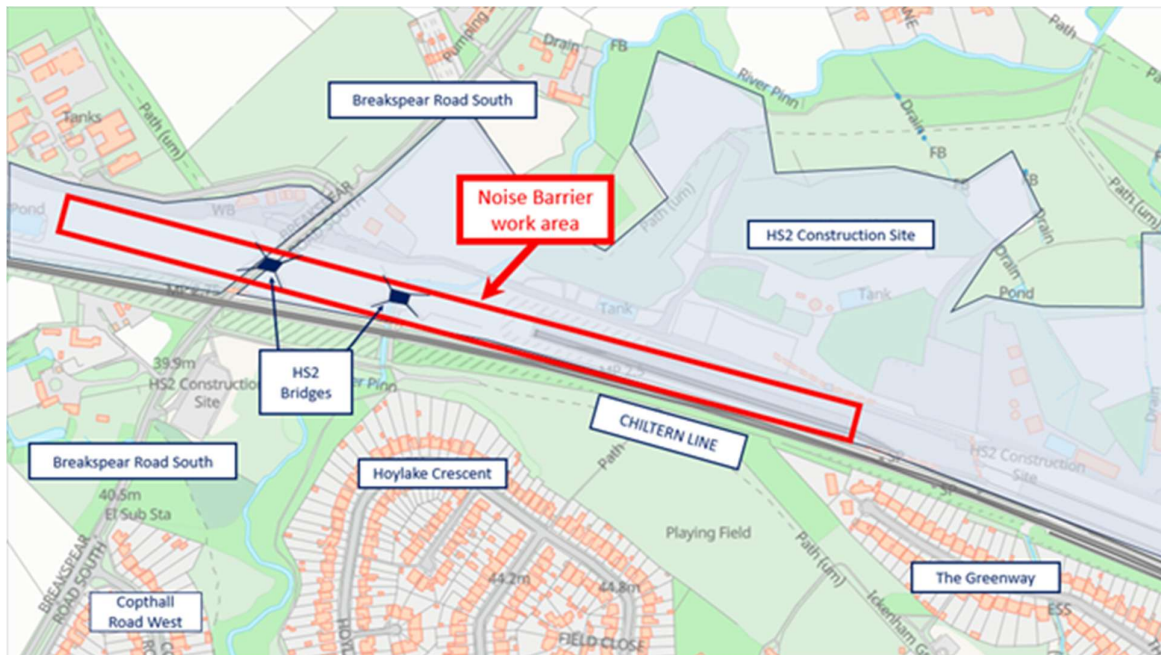
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[www.hs2.org.uk](http://www.hs2.org.uk)

Map showing the approximate location of the noise barrier works



Contact our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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