

Notification



Update: 24/5 works and extended hours on Saturdays at Mandeville Road site, Northolt

September 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

24 hour works, Monday to Friday

We wrote to you earlier this month about our works below ground to connect the main shaft to the tunnel, 24 hours a day, Monday to Friday, until 3 October 2025. These works have taken longer than expected and are now due to finish on **13 October 2025**.

The works include digging into concrete, wire cutting below ground and removing the concrete blocks from the shaft using a crane.

Extended working hours on Saturdays

We normally work above ground on site from 8am to 1pm on Saturdays. As part of our works to build the headhouse we may need to work until 6pm on some Saturdays until **31 October 2025**. We will only work these extended hours when required, not every Saturday. During the extended hours, we will continue to build the headhouse base slab by the main shaft. A crane will be in use.

How this may affect you

You may notice some noise from the construction machinery. We'll use noise reducing barriers where possible. Site lighting will be used overnight. We will minimise this as much as possible.

We are sorry for any inconvenience that the unforeseen extension to these works may cause.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Ongoing to 13 October 2025

Working hours

Monday to Friday, 24 hours a day

Saturdays, 8am to 6pm until 31 October 2025

We may be on site for an hour at the start and/or at the end of each shift

What to expect

Crane in use during the day and at night

Some noise

Site lighting overnight

What we will do

Restrict our overnight activities to reduce disruption

Use noise reducing barriers where possible

The dates for these works may change. We will provide updates at www.hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Call our HS2 Helpdesk team on **08081 434 434**