



Update of sheet piling work at Mandeville Road site, Northolt

September 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What are we doing

We wrote to you in July about works to install sheet piles at the Mandeville Road Vent Shaft site from 4 August to 5 September 2025. Due to programme changes on site these works will now be carried out from **22 September to 24 October 2025**.

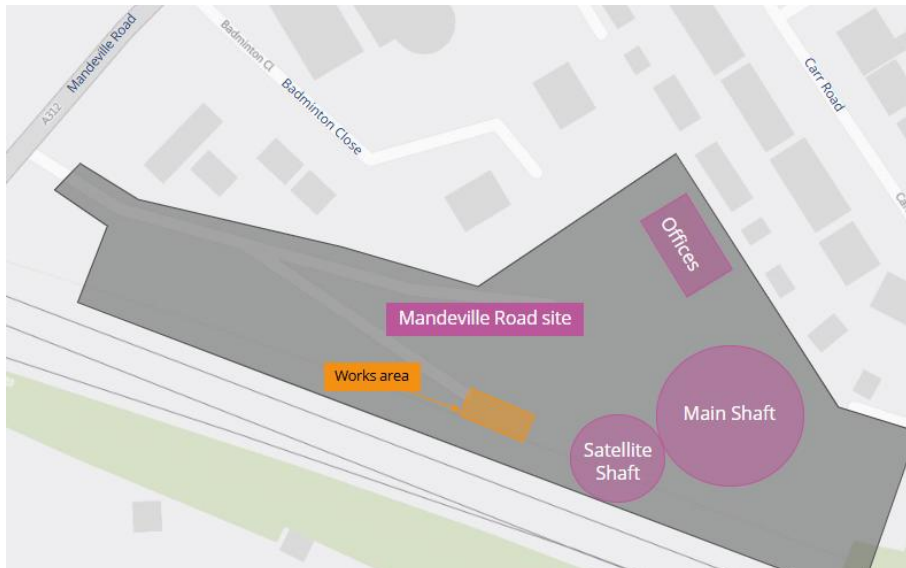
These works are to prepare for future works to dig a chamber for a water pump. The works area is shown on the map below.

These works will include ground excavation and breaking of concrete. The sheet piles will then be pushed into the ground. This works method is quieter than using hammer or vibration methods.

How this may affect you

You may notice some noise and vibration from the construction machinery. We will use noise reducing barriers where possible.

We apologise for any disruption these works may cause.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434

Duration of works

22 September to
24 October 2025

Working hours

Monday to Friday
8am to 6pm

Saturdays 8am to 1pm

We may be on site for an hour at the start and/or the end of each shift

What to expect

Some noise and vibration from the construction machinery

What we will do

Use noise reducing barriers where possible

Monitor noise and vibration levels

The dates for these works may change. We will provide updates at www.hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-SCS-25-1082

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Call our HS2 Helpdesk team on **08081 434 434**