

## Notification



# Notice of 24-hour works at Mandeville Road site

May 2025 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

### 24 hour works, Monday to Fridays

From **16 June to 19 September 2025 (14 weeks)**, we will work 24 hours a day on Mondays to Fridays to connect the main ventilation shaft to the upline tunnel. We'll be working 21 metres below ground level, at the bottom of the shaft, to remove a concrete slab between the shaft and tunnels.

The works will include coring into concrete and wire cutting below ground and removal of concrete blocks from the shaft using a crane.

We'll break the concrete blocks further above ground during daytime hours (8am to 6pm) before removing these from site.

### How this will affect you

You may notice vibration and noise from the construction machinery.

Overnight activities will be restricted to minimise disruption as much as possible. The crane will be in operation overnight to remove the concrete blocks from the shaft. The blocks will be removed overnight when other works are not taking place on site, for safety reasons.

Site lighting will be in operation overnight during these works. We'll minimise this as much as we can.

We'll use noise barriers to reduce noise, where possible, and will continue to monitor noise and vibration levels.

We apologise for any disruption or inconvenience the extended working hours may cause.

### Mandeville Road resident meeting – 9 June

Our next Mandeville Road quarterly resident meeting is planned on 9 June at Northolt Park Baptist Church. We'll provide more information to local residents about this.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

14 weeks from 16 June to 19 September 2025

### Working hours

24 hours a day, Monday to Friday

Saturday 8am to 1pm

### What to expect

Concrete breaking during daytime hours

Operatives and machinery working on the lower site platform

Some noise from construction machinery and activities

Site lighting overnight

### What we will do

Restrict our night-time activities to reduce noise

Use noise reducing barriers, where possible, and monitor noise and vibration

Dates may change. We will provide updates at [www.hs2.org.uk/brent-and-ealing](http://www.hs2.org.uk/brent-and-ealing)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)


## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Call our HS2 Helpdesk team on **08081 434 434**