



Substation removal and footpath closure on Victoria Road, North Acton

May 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Substation removal works on Victoria Road

From **Wednesday 4 June to Saturday 28 June 2025**, we will be removing a substation within our Victoria Road Crossover Box site, during core working hours.

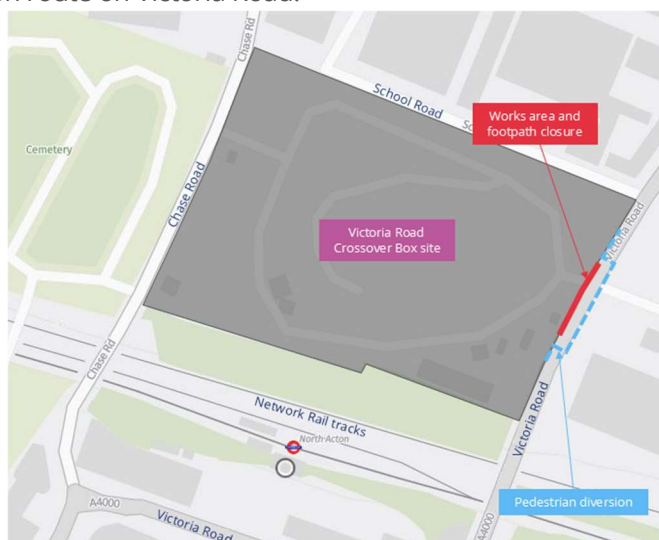
What to expect

We will need to narrow the vehicle lanes and there will be a footpath closure for these works. A pedestrian diversion route will be in place on this section of Victoria Road between School Road and Victoria Road.

Traffic management will be in place at all times during these works.

You may hear noise from machinery, such as an excavator, and hand tools. We will aim to minimise disruption where possible.

The map below shows the works area, footpath closure and pedestrian diversion route on Victoria Road.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Wednesday 4 June to
Saturday 28 June

Core working hours

Monday to Friday – 8am
to 6pm

Saturday – 8am to 1pm

We may be on site for an
hour before the start and
at the end of each shift

What to expect

Narrowed vehicle lanes,
footpath closure and
pedestrian diversion
route

You may here noise from
machinery and vehicles

What we will do

Continue to monitor our
working methods to
reduce disruption

Dates mentioned in this
notification may change

Provide updates at HS2
works in Old Oak
Common and North
Acton

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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High Speed Two (HS2) Limited, registered in England and Wales.

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