



Notice of works on Drummond Street

May 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Mace Dragados is the Construction Partner building the new HS2 station in Euston.

Virgin Media Works on Drummond Street

We are writing to let you know that Kelly's, on behalf of Virgin Media, are undertaking works on Drummond Street in Euston to relocate cables from the carriageway into the footway. These works are taking place to enable the upcoming gas replacement works on Drummond Street.

These works began on Monday 28th April 2025 and will last for no longer than four weeks. These works will have no impact on your Virgin Media services.

Kelly's will be working from 8am to 5pm, Monday to Friday. On the rare instance that works are required outside of these hours, they will be consented by the local authority and residents will be notified in advance.

There may be some noise from the digging activities during these works, and there will be parking suspensions. The road will remain open to all vehicles and pedestrians.

We apologise for any inconvenience that may be caused by our works and will make every effort to keep the impact to your area to a minimum. Should you have any questions please do not hesitate to get in touch with Virgin Media's customer care team: 03454 541 111; alternatively, if you have any questions regarding HS2 works in the area, please contact the HS2 Helpdesk on 08081 434 434 or via email: HS2Enquiries@hs2.org.uk.

We recognise that construction work can be disruptive to those living and working nearby. The nature of our work often means some disturbance is unavoidable, however every effort is made to minimise any unnecessary noise. We always try to complete works as quickly as possible, **but please be aware the timeframe given above is a guide and that poor weather may mean the timings can change.** If these changes are likely to cause any disturbance, we will write to you again.

Duration of works

- 28 April 2025 for up to four weeks
- 8am – 5pm Mon – Fri
- Start-up and close-down activities up to one hour before and up to one hour after working hours above

What to expect

- Temporary worksites where work is taking place
- Traffic management in place
- Pedestrian access will be maintained

What we will do

- Aim to reduce noise and vibration as reasonably practicable
- Keep all sites safe and secure

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit: **www.HS2inyourarea.co.uk**

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HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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