

Notification



Update: works on College Crescent and Alexandra Road, South Hampstead

October 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

We wrote to you in September about our gas main diversion works on College Crescent and Alexandra Road. These works were expected to be complete on 26 October 2025. These works are now due to finish on **12 December 2025**.

Programme update

We halted works across the London tunnels sections of the route following a serious incident at our site at Green Park Way.

No works took place on College Crescent and Alexandra Road between 8 and 17 October 2025. Works have now restarted following a comprehensive review of safety procedures and leadership.

In addition, we are required to do a redesign of our programme as the location of the gas main does not match the utility company records. This has also impacted our programme.

We are carrying out additional excavation works within our works area to finalise our design.

We apologise for any inconvenience these works may cause.

Virtual one to ones

We are holding 20-minute virtual one to one sessions every second Tuesday from 4pm to 6pm. The next sessions are on 4 and 18 November 2025. You can book online at hs2.org.uk/events or by scanning the QR code with your smart phone camera. The sessions will take place on Microsoft Teams.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email HS2enquiries@hs2.org.uk

Duration of works

Ongoing until 12 December 2025

Monday to Saturday, 8am to 6pm

We may be on site for an hour at the start and/or at the end of the shift

What to expect

Road closures

Traffic diversions

Parking bay suspensions

What we will do

Use noise reducing barriers where possible

Spray water to reduce dust

The dates for these works may change. We will provide updates at hs2.org.uk/camden

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/
Ref: HS2-SCS-25-1129

Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit: **www.HS2inyourarea.co.uk**

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