

Adelaide Road site

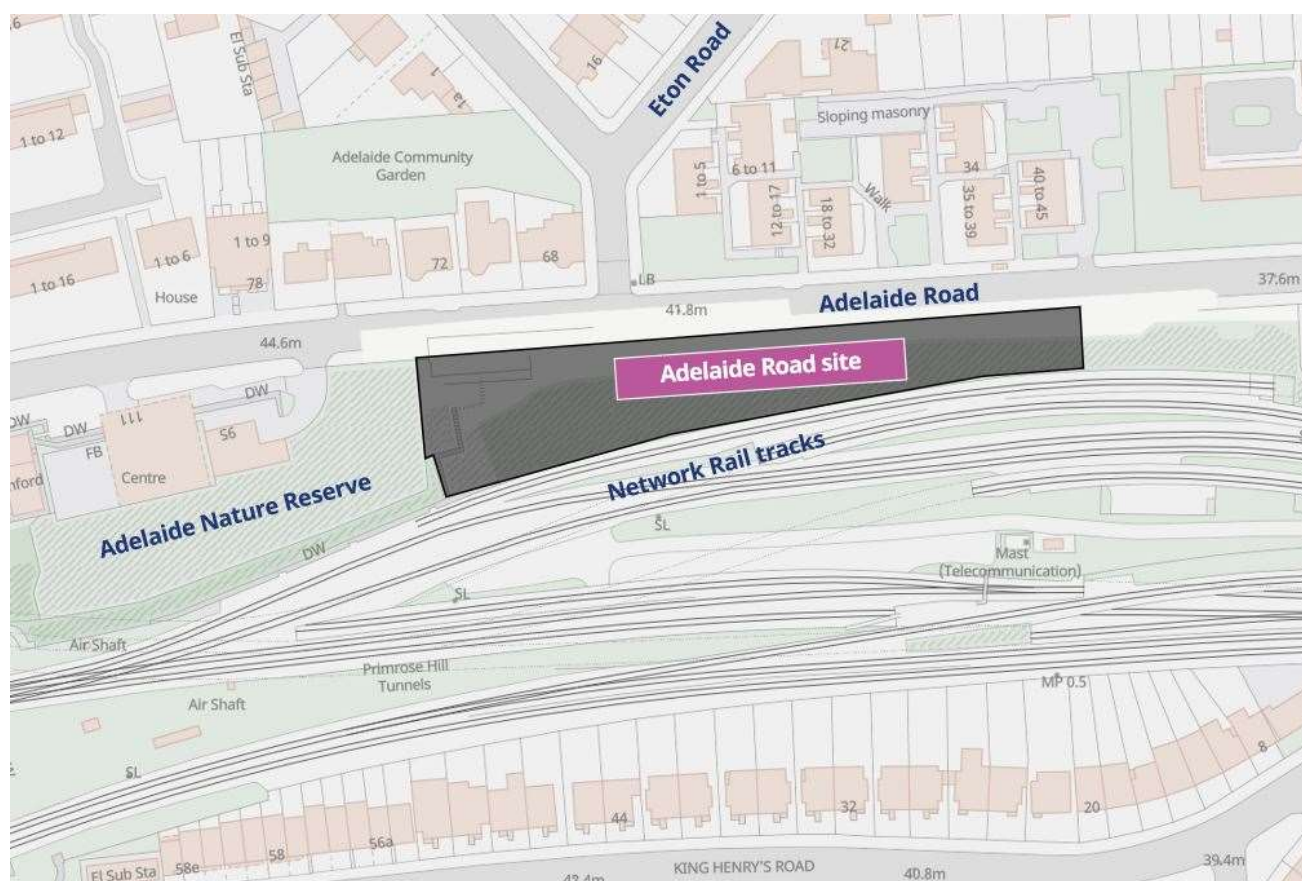
Frequently Asked Questions

High Speed Two (HS2) is the new high-speed railway for Britain. We have produced this document to answer the most commonly asked questions we have had from members of the community about:

Site location and context

Where is the Adelaide Road site?

Our Adelaide Road site is on the section of Adelaide Road between Chalk Farm Road and Primrose Hill Road. The site is in the Network Rail embankment area next to Adelaide Road, opposite the junction with Eton Road and next to Adelaide Nature Reserve. It does not include the nature reserve.



What are you building at the Adelaide Road site?

We will build a ventilation (vent) shaft and headhouse at the Adelaide Road site, which will connect to the Euston Approaches to Northolt Tunnels.

Vent shafts and headhouses are an essential part of building a new railway in a tunnel.

What is a ventilation shaft?

A vent shaft is a vertical opening that connects the tunnels to the surface and open air. It uses fans located in a fan house to regulate air quality and temperature in the tunnels, provides access for emergency services and allows smoke to be extracted in the event of a fire.

What is a headhouse?

The headhouse is the building on top of the vent shaft. It contains the fire control and ventilation systems for the railway tunnels below. The headhouse will include the fan room.

What works have already taken place at the Adelaide Road site?

Works to set up our Adelaide Road site began in summer 2020. Since then, the following works have taken place:

- Clearance of vegetation within the site area
- Utility works to divert / protect utility services during construction
- Ground anchors installation
- Piling works to reinforce the ground
- Excavations to reach new site ground level and concrete pours to create the base slab for the future vent shaft and headhouse construction

Work at the Adelaide Road Ventilation Shaft and Headhouse site was brought to a 'safe stop' in May 2024. This was in line with the government announcement in March 2023 on the pause in work building the HS2 station at Euston.

Upcoming works at the Adelaide Road site

What works will be taking place at the Adelaide Road site?

Works at the Adelaide Road Ventilation Shaft and Headhouse site were brought to a 'safe stop' in May 2024, with the expectation that works would not resume until spring 2025.

However, as part of an ongoing review of the construction programme by HS2, we do not now expect works to resume in 2025.

The hoarding will remain in place, and there will be 24-hour security. Some site activities will continue taking place, such as monitoring, design and maintenance.

There may also be periods when we need to use the Adelaide Road site for storage and welfare facilities. We'll keep the local community informed on activities at the site.

What will I be able to see on your site?

You will be able to see our site office and welfare facilities within the site hoarding from Adelaide Road and King Henry's Road, as well as from some high-rise buildings nearby.

What vegetation have you removed and how will you protect wildlife?

We have previously removed vegetation and trees within our site boundary in the Network Rail embankment area. All necessary ecological and arboricultural surveys and inspections have been completed.

We have not identified any protected species such as bats, crested newts, or badgers at the Adelaide Road site during the ecology surveys. We know that birds may nest in this area. When site clearance works take place, we will have an ecologist on site. In the event of an active nest being found within an area requiring clearance, the nest will not be disturbed until the nesting has finished.

Please note we will be carrying out vegetation trimming within a section of the Adelaide Nature Reserve during some periods. No trees will be removed, only low-level vegetation.

For more information, please visit: [Vegetation trimming within the Adelaide Nature Reserve - HS2](#).

Other questions

Can you reduce the brightness of the lighting in your site?

We need lighting for the security team to safely carry out their tasks (including security patrols) overnight. The flood lights have been lowered and are down-facing to reduce the level of brightness coming from our site. We have also reduced the number of lighting towers being used overnight. We understand the local community's concerns about lighting and are continuously reviewing the lighting within our site overnight to minimise disruption.

Why are hoarding lights required?

We need lighting on the Adelaide Road site hoardings to ensure the hoarding is clearly visible to road users for their safety and to make sure we have a safe construction site. The hoarding lighting must follow regulations in accordance with British Standards and other legal health and safety requirements related to site management. Hoarding lights have been agreed with Camden Council.

Will affected residents be eligible for noise insulation in their properties?

We do not expect our works to trigger any of the noise levels defined within the [E23: Control of Construction Noise and Vibration paper](#).

We recognise that there may be circumstances in which residents are more sensitive to construction noise or their properties may not qualify for noise insulation. In such circumstances, specific noise trigger levels and/or alternative noise control measures will be considered on a case-by-case basis to protect residents. You can view more information at [Noise insulation scheme booklet CS1008a.pdf](#) or by contacting the HS2 Helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk.

I would like to sell my property, what support do you offer?

HS2 have a 'need to sell scheme' available to residents who need to sell their property but cannot because of HS2. Further information about scheme is available at [Need to Sell - HS2](#) or by contacting the HS2 Helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk.

Adelaide Road headhouse and compound design

What will the Adelaide Road headhouse look like?

The materials proposed in our design for the Adelaide Road headhouse are timber, metal, concrete and brickwork. We are also planning to install a green roof.

We are planning to use similar materials at all headhouses between Euston and West Ruislip. The materials palette has been chosen according to the environment, moving from brick, through metal and towards wood as we move between urban and rural locations.

We choose materials to help integrate the building into this location.

For further information on the design and to view the visualisations of the headhouse, please see the [Adelaide Road Headhouse and Ventilation Shaft information boards](#).

What will the Adelaide Road boundary wall look like?

The permanent compound wall will be red brick. Railings are included in the design to increase visibility of the trees that will be planted within the compound.

The height of the wall will vary due to the gradient of the road, like the original wall did, but it will be no less than 2.8 metres high at any point due to security requirements.

The columns of the wall will be between 3.2 and 3.3 metres high. They will be spaced 3.8 metres apart with the brick and railings sections in between.

Between the columns, the brick face will be a minimum of 1.4 metres up to 2.6 metres high. The railings, on top of the brick face, will be a maximum of 1.4 metres high but less than this in some places. Overall, the combined brick face and railings sections will be a minimum of 2.8 metres high.

For further information on the design and to view the visualisations of the boundary wall, please see the [Adelaide Road headhouse and boundary wall design factsheet](#).

What will the future lighting plans be like?

We will be illuminating various zones throughout the site with a mixture of lighting fixtures. When the site is unoccupied, a dimming factor will be applied to all lights to minimise lighting pollution. However, the lighting levels will increase in the following scenarios:

- emergencies, when switched on locally/remotely
- when vehicles are manoeuvring
- upon gate opening
- when intrusion is detected by the CCTV security system

For further information on the future lighting plans, please see the [Adelaide Road Headhouse and Ventilation Shaft information boards](#).

What are the future landscape plans?

Our future landscape plan for the Adelaide Road site considers local ecological and vegetation requirements for next to a live railway. Our current future landscape design includes block/slab paving and trees and scrub habitat planting. We're also planning to install a green roof on the headhouse buildings.

Our key landscape priorities are to:

- embed the building into the landscape,
- provide visual screening and improve biodiversity of the site,
- integrate the entrance by Adelaide Road with local context and heritage.

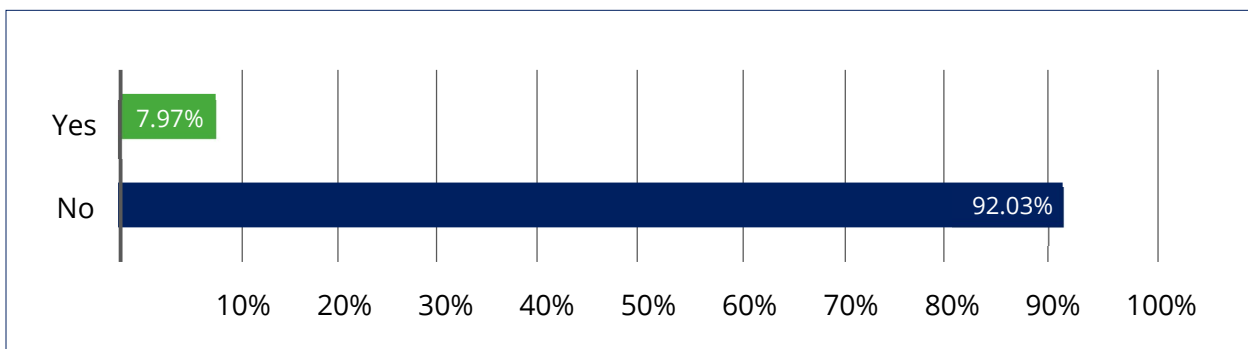
For further information on the future landscape plans, please see the [Adelaide Road Headhouse and Ventilation Shaft information boards](#).

What engagement has taken place on the design of the Adelaide Road headhouse and compound?

In September 2021, we showed you our scheme design for the Adelaide Road headhouse and compound. Residents and the community were encouraged to provide further feedback on the appearance and landscape of the headhouse and compound before we submitted our final design to Camden Council.

During the engagement period in September, you gave us feedback on the following questions about our future design of the Adelaide Road headhouse and compound. These questions and the summary of this feedback is outlined below:

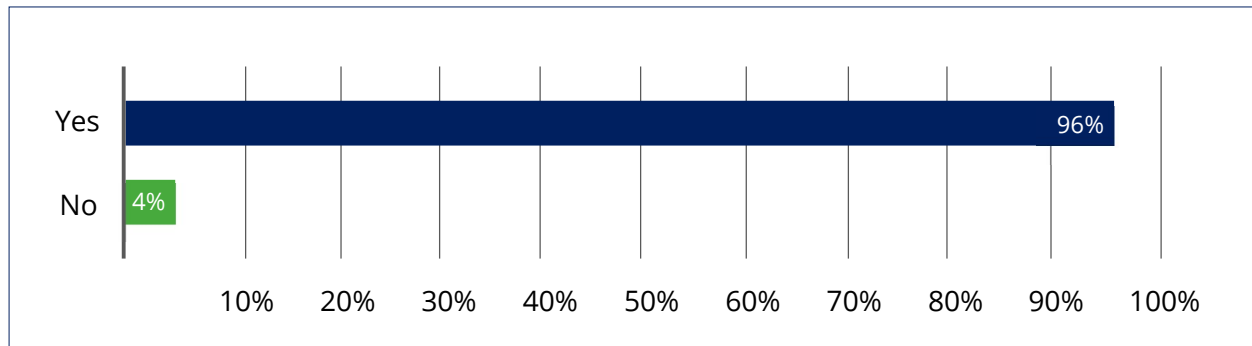
Do you think the materials used for the future headhouse will help integrate the building with the local context?



You said: "The materials should be hidden behind a green wall and do not keep in line with the local area"

We did: We have considered incorporating green walling to maximise natural screening as far as practicable. Green walling is incorporated into brick walling found on the southern elevation where it would not conflict with CCTV and lighting requirements.

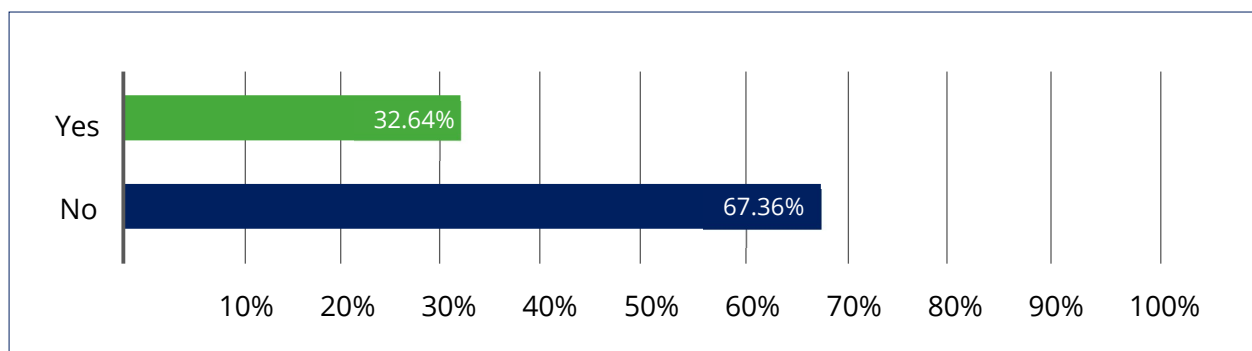
Do you think tree and shrub planting to partially screen the headhouse building from Adelaide Road is a good idea?



You said: “We would like screening on all sides and replanting of the trees and vegetation which have been removed”.

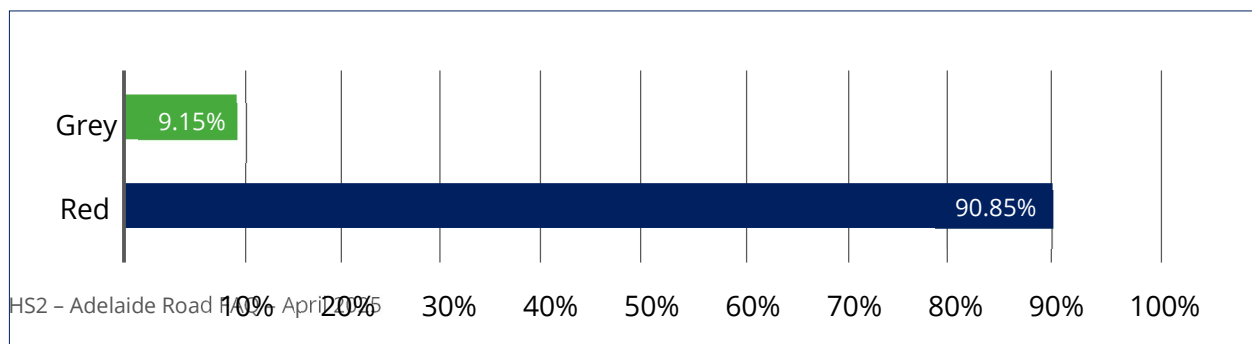
We did: Tree and shrub planting has been developed further to enhance screening of the headhouse building from Adelaide Road. This includes the use of new planting species to create more natural looking screening. We plan to enhance the amount of green walling and natural screening as far as practicable. Our current design shows a green wall on the south elevation, to reduce impact on CCTV and lighting coverage of the compound.

The proposal is to incorporate railings into the boundary wall to increase visibility of the greenery behind. Do you agree with this approach?



We appreciate the community views about the appearance of the brick wall. Inclusion of railings will help to expose more of the green planting/screening and soften the visual impact along Adelaide Road.

We are proposing a red or grey brick wall. Which colour of brick do you think is most appropriate for the boundary wall?



You said: “Rebuild the brick wall to its original colour and reuse the bricks from the previous Victorian wall”.

We did: Feedback from the community and London Borough of Camden has been clear in stating a preference for red brick. We have listened to this feedback and the design has been modified accordingly to include for a red brick wall along the Adelaide Road frontage.

Planned engagement activity in 2025

Notifications about works and events in your area

As part of our commitment to keeping you informed, we will continue to send notifications about our works and events in your area throughout 2025. You can find our latest updates at [In your area map - High Speed 2 \(hs2.org.uk\)](https://www.hs2.org.uk/in-your-area-map).

Monthly virtual drop-ins

You can book a 20-minute slot between 4pm to 6pm to speak with the community engagement team from HS2 and SCSJV on the third Wednesday of every month.

To register your attendance for one of our virtual drop-ins, please visit [HS2.org.uk/events](https://www.hs2.org.uk/events).

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what's happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686.

Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-Prog-works-1-14/03/2025

Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।