

Utilities installation at station site entrance

April 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

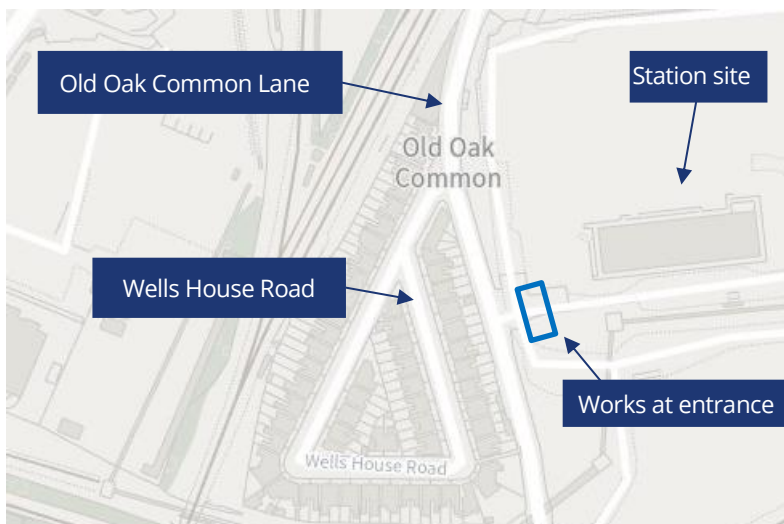
Site entrance work starting this month

We will be installing utility cables and pipes just inside the main entrance to the Old Oak Common station site. This involves excavating trenches, installing services, re-filling the trenches and reinstating the road surface. There may be some noise from the machinery used and fencing and noise barriers will be in place. This work to re-route cables and pipes is a key part of the preparation for the new Old Oak Common station.

This work will take place over weekends and bank holidays:

- Friday 18 April to Monday 21 April (Easter weekend): 8am-7pm
- Saturday 26 and Sunday 27 April: 8am-1pm
- Saturday 3 and Sunday 4 May: 8am-7pm
- Monday 5 May (bank holiday): 8am-7pm
- Saturday 10 and Sunday 11 May: 8am-1pm

We need to use public holidays and weekends when there will be no deliveries to the site.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email: Hs2enquiries@hs2.org.uk



What is happening

Installing utilities, including excavating trenches

Duration of works

18 April – 11 May 2025

What we will do to minimise our impact

We will install noise barrier screens around working area to minimise disturbance and reduce our impact by working when there is less traffic

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>