



Update: Works at Westgate Vent Shaft site

June 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Update to below ground works

We wrote to you in April 2025 about our works below ground to connect the ventilation shaft to the future HS2 tunnels from April to July 2025. These works are now expected to continue until **September 2025**. This is due to changes to our works method and programming.

We will be breaking concrete below ground. You may notice some ground-borne noise and vibration during these works.

We apologise for any inconvenience these works may cause.

Works programme

The programme of works at the Westgate Vent Shaft site for the remainder of the year is shown below.

Dates	What we will be doing
Ongoing to September 2025	Connecting the ventilation shaft to the future HS2 tunnels Installing the headhouse external brickwork, cladding, and roof
Ongoing to December 2025	Works around the headhouse including installing electrical ducting, fencing and underground tanks

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Ongoing to 31 December 2025

8am to 6pm, Monday to Friday and 8am to 1pm Saturdays

We may be on site for an hour before and/or after each shift

What to expect

Noise from concrete breaking, vehicles and construction machinery

Some ground-borne noise and vibration from below ground works

Crane on site

What we will do

Monitor noise, dust and vibration levels

Advise our staff to be mindful of our neighbours

All dates are subject to change.

We will provide updates at hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

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Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>