



Update: borehole on West Green Place, Greenford

May 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high-speed railway for Britain.

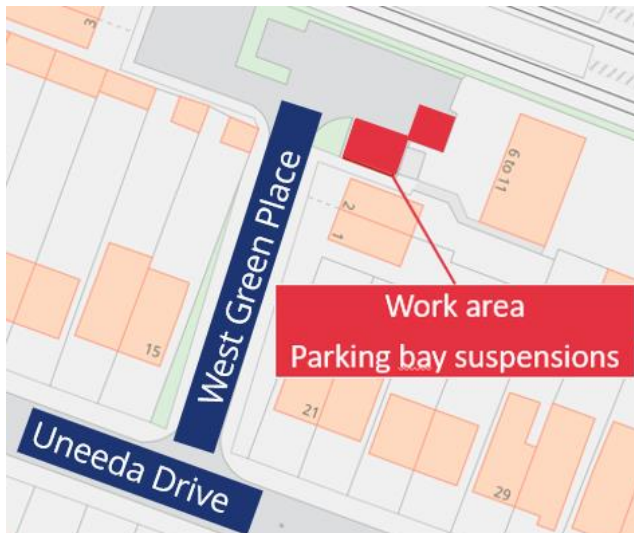
What we are doing

To support the construction of the new HS2 tunnels, we need to carry out groundwater monitoring along the line of route. As part of this work, we need to drill a new groundwater monitoring borehole on West Green Place. We wrote to you in April to let you know this work would happen from 28 April to 3 May 2025. This work was postponed and will now happen from **20 to 24 May 2025**.

We will carry out a visual survey using handheld equipment. We will then drill a borehole in the ground. Once the borehole is complete, we will install a secure cover. The borehole will be located between parking spaces so we can routinely access it to take readings.

How this will affect you

We need to suspend five parking bays for the duration of the work. A mobile welfare unit will be parked within two of the bays. Access to properties will be maintained. You may notice some additional noise during these works. We will use noise reducing barriers where possible. You may see staff return at intervals to carry out monitoring.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

20 to 24 May 2025

Monday to Friday, 8am to 6pm

Saturday, 8am to 1pm

We may be on site for an hour before the start and/or at the end of each shift

These dates are subject to change

What to expect

Parking bay suspensions

Some noise from borehole drilling equipment

Welfare vehicle in parking bays

Barriers around the borehole location

Regular follow ups to take readings

What we will do

Maintain access to the properties

Use noise reducing barriers

Provide updates at:
www.hs2.org.uk/brent-and-ealing

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-13/05/2025

High Speed Two (HS2) Limited, registered in England and Wales.

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