



Advance notice of utility works in South Hampstead

April 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

We will be diverting the gas main in South Hampstead to protect it before tunnelling for HS2 starts in the area. These works will take place in six phases between **21 July 2025 and 17 July 2026** on Finchley Road, College Crescent, Hilgrove Road and Alexandra Road.

The location and traffic management for each phase is shown on pages two and three. We will send out further details before the works start, and as works progress.

How this might affect you

There will be lane and road closures, traffic diversions, bus stop suspensions and parking bay suspensions.

Clear signage will be in place to inform motorists, cyclists and pedestrians about the works and traffic diversions.

There will be some noise from excavation works. We will use noise reducing barriers where possible.

Your utility services will not be affected.

We apologise in advance for any inconvenience these works may cause.

Information event

We are holding a drop-in information event on **27 May 2025** at Swiss Cottage Library from 5pm to 7:30pm. Please come along find out about:

- temporary changes to the road network; and
- measures we will have in place to reduce disruption

Please register your attendance for this event at hs2.org.uk/events, or contact the HS2 Helpdesk for further details.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

21 July 2025 to 17 July 2026

Core working hours:

Monday to Friday, 8am to 6pm, Saturdays 8am to 1pm

We may on site for an hour before the start and/or after each shift

Some extended hours may be needed. We will keep you informed

What to expect

Road and lane closures

Traffic diversions

Bus stop suspensions

Parking bay suspensions

What we will do

All dates are subject to change

We will provide updates at hs2.org.uk/in-your-area/hs2-in-camden

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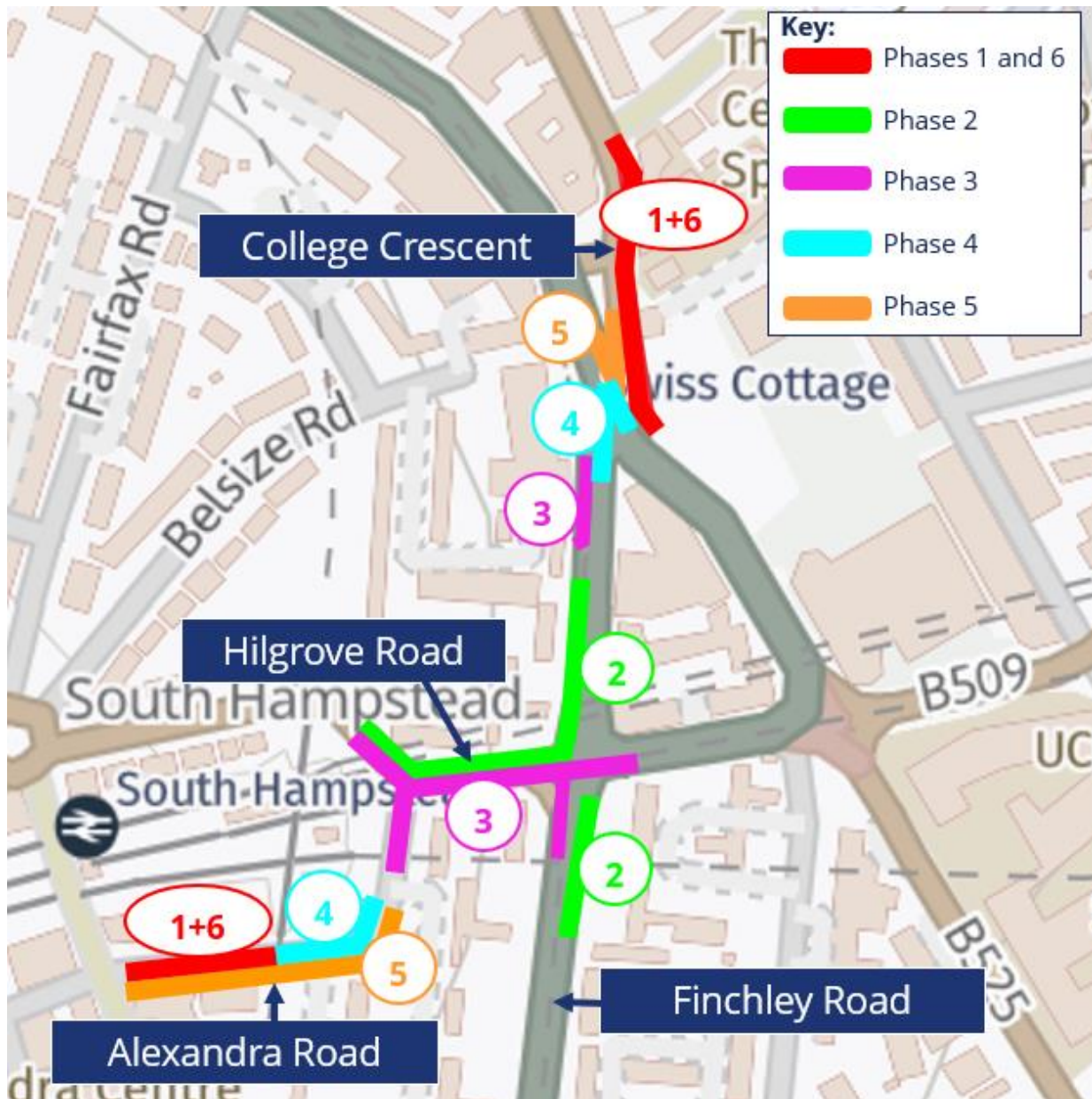
Notification



www.hs2.org.uk

Work phases – 21 July 2025 to 17 July 2026

Below is a map showing the approximate locations of each work phase.



Contact our HS2 Helpdesk team on **08081 434 434**

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Notification



Work phases – 21 July 2025 to 17 July 2026

Below is an outline of the traffic management for each phase. All dates are subject to change. We will send out further details before the works start, and as works progress.

The dates of utility works such as these can be likely to change, as we sometimes find things which we weren't expecting. This means additional works may be needed.

Phase one: 21 July to 21 September 2025	Road closure on College Crescent Road closure on Alexandra Road Traffic diversions Bus stop F on College Crescent will be suspended
Phase two: 22 September to 30 November 2025	Lane closure on Hilgrove Road Lane closure on Finchley Road Traffic diversions Bus stop K on Finchley Road and bus stops M and N at Swiss Cottage Station will be suspended
Phase three: 1 December 2025 to 1 March 2026 We will stop work for two weeks over the Christmas period	Road closure on Alexandra Road Lane closure on Finchley Road Lane closure on Hilgrove Road Traffic diversions Bus stop K on Finchley Road and bus stops L, M and N at Swiss Cottage Station will be suspended
Phase four: 2 March to 26 April 2026	Lane closure on Finchley Road Road closure on Alexandra Road Traffic diversions Bus stops M and N at Swiss Cottage Station will be suspended
Phase five: 27 April to 7 June 2026	Lane closure on College Crescent Lane closure on Finchley Road Road closure on Alexandra Road Traffic diversions Bus stops M and N at Swiss Cottage Station will be suspended
Phase six: 8 June to 17 July 2026	Road closure on College Crescent Road closure on Alexandra Road Traffic diversions Bus stop G on College Crescent will be suspended

Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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