



Update: change to end date at our Mandeville Road site

April 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Works to continue until summer 2027

The end date for our works at the Mandeville Road Headhouse and Vent Shaft site has moved from summer 2026 to summer 2027.

We need to carry out works to connect the shaft to the tunnels by removing a concrete slab at the bottom of the shaft. The dates for these works have changed due to coordination with other ongoing works along the tunnel route. There has also been an unexpected change to the headhouse construction method.

Works on site in spring 2025

We're continuing works to build the main shaft and satellite shaft.

From April 2025, we'll start works to build the base slab for the headhouse. These works will include concrete pours. We'll also start installing reinforced concrete walls to build the headhouse.

Other works taking place on site during spring 2025 include:

- Installing the second tower crane
- General site maintenance and security
- Drainage works
- Deliveries and collections to and from site

You can view the latest site updates via the HS2 in your area map here: www.hs2.org.uk/in-your-area/in-your-area-map/

Our next quarterly resident meeting

Our next Mandeville Road quarterly resident meeting is planned in June 2025. We'll write to local residents with more information about this nearer the time.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Works will be ongoing until summer 2027

What we will do

We'll continue to do everything we can to minimise disruption to you, including constant monitoring

We'll keep you informed about works taking place at our Mandeville Road site

Our local engagement team will be available to speak to you about our ongoing works

You can sign up for the latest updates at www.hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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