

Update notice of tower crane works at Old Oak Common

March 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Tower crane installation

Following the arrival of our new heavy lifter crane, on Wednesday 12 March, we will be lifting the jib section to the new heavy lifter crane.

The jib will be lifted by a mobile crane which is already on site. Due to the lift's considerable size, in the interests of staff safety, this operation will take place at 6:00am.

During this time, residents may see flashing lights from vehicles entering and exiting site, hear radio communications, and notice crane engines operating within the site.

To help mitigate disturbance to the local community, operatives will use hand signals to communicate where possible and will be briefed on keeping noise levels to a minimum.

Please see a map on page 2 of the location of works.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Lift of tower crane jib between 6:00am – 8:00am.

What to expect

Flashing lights from vehicles

Cranes operating on site

What we will do

Operatives will use hand signals where possible to communicate to reduce noise.

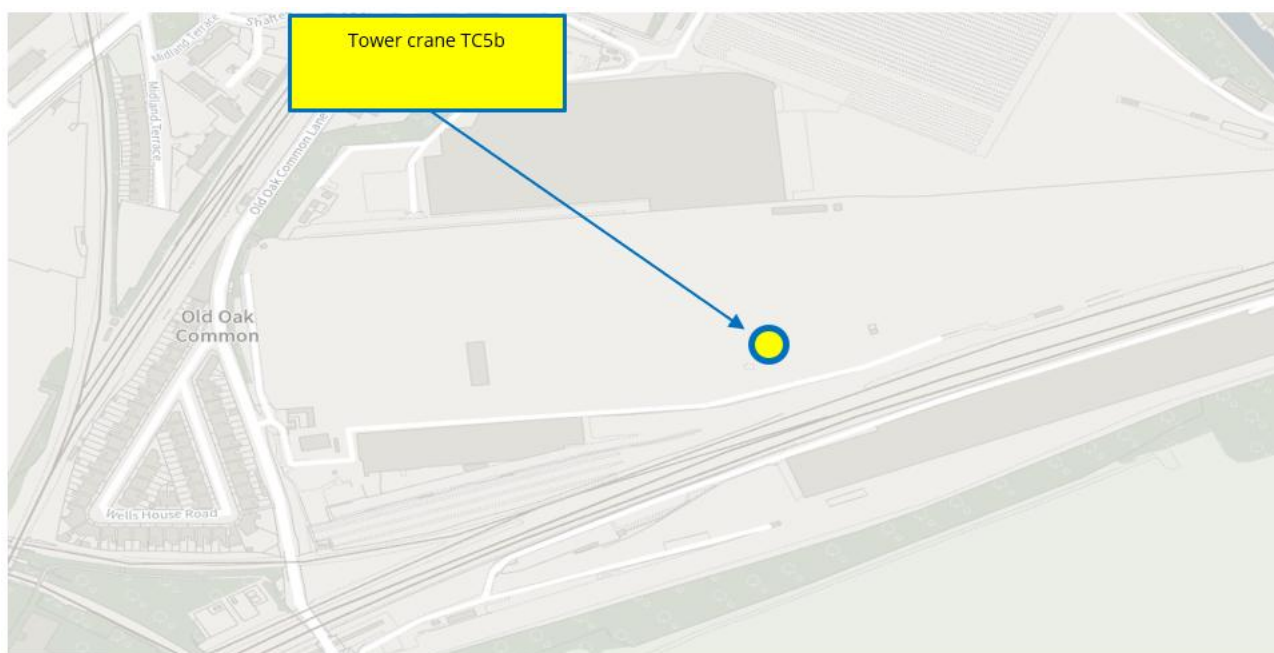
Operatives will be briefed to keep noise levels to a minimum.

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This image shows the location of the tower cranes within the site boundary

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason, you can make a complaint by contacting our HS2 Helpdesk team.

For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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