

# Demobilisation works at West Ruislip Portal site

May 2025 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [hs2inhillington.co.uk](http://hs2inhillington.co.uk).

## Upcoming works

We wrote to you in March to inform you about works at our site at West Ruislip Portal. We would like to update on the works programme as the demobilisation progresses throughout the next few months until September 2025.

Tunnel construction completed in March and works are underway to remove tunnelling support structures inside and outside the tunnels.

The demobilisation and removal works will be carried out for the following:

- The conveyor structure
- The launch chamber entrance
- Rail siding
- Gantry cranes and segment yard
- Conveyor bridges

We will only carry out activities agreed with the London Borough of Hillingdon and will adhere to the agreed working hours, noise and vibration limits. We continue to monitor noise, dust and vibration throughout our works to ensure we have measures in place to minimise disruption.

Please see the following pages for more information about locations and the works we will be carrying out over the next few months.

## Upcoming engagement

Engagement	Date*
<b>HS2 Information Hub</b> Visit us at the portacabin on the right of the West Ruislip Portal entrance, Ickenham Road.	Mondays and Wednesdays, 2pm to 4pm Specific sessions on these works on the following dates: 2 June, 7 July and 4 August
<b>Virtual Northolt Tunnel 1:1s</b>	Every third Monday of the month If you wish to sign up for a 1:1 meeting, please visit <a href="http://www.hs2.org.uk/events">www.hs2.org.uk/events</a>

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Ongoing until 27 September 2025

Working hours are detailed on the page overleaf

We may be on site for an hour before the start and/or end of each shift

### What to expect

Delivery and set up of equipment and machinery, including trucks, excavators, cranes and concrete pumps

### What we will do

Restrict metal cutting and concrete breaking works to daytime hours

Fit noise blankets around cranes and concrete breakers

Monitor our work methods and minimise disruption to the local community

Advise our staff to be considerate to our neighbours

Provide updates at [HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)

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[www.hs2.org.uk](http://www.hs2.org.uk)

Notification

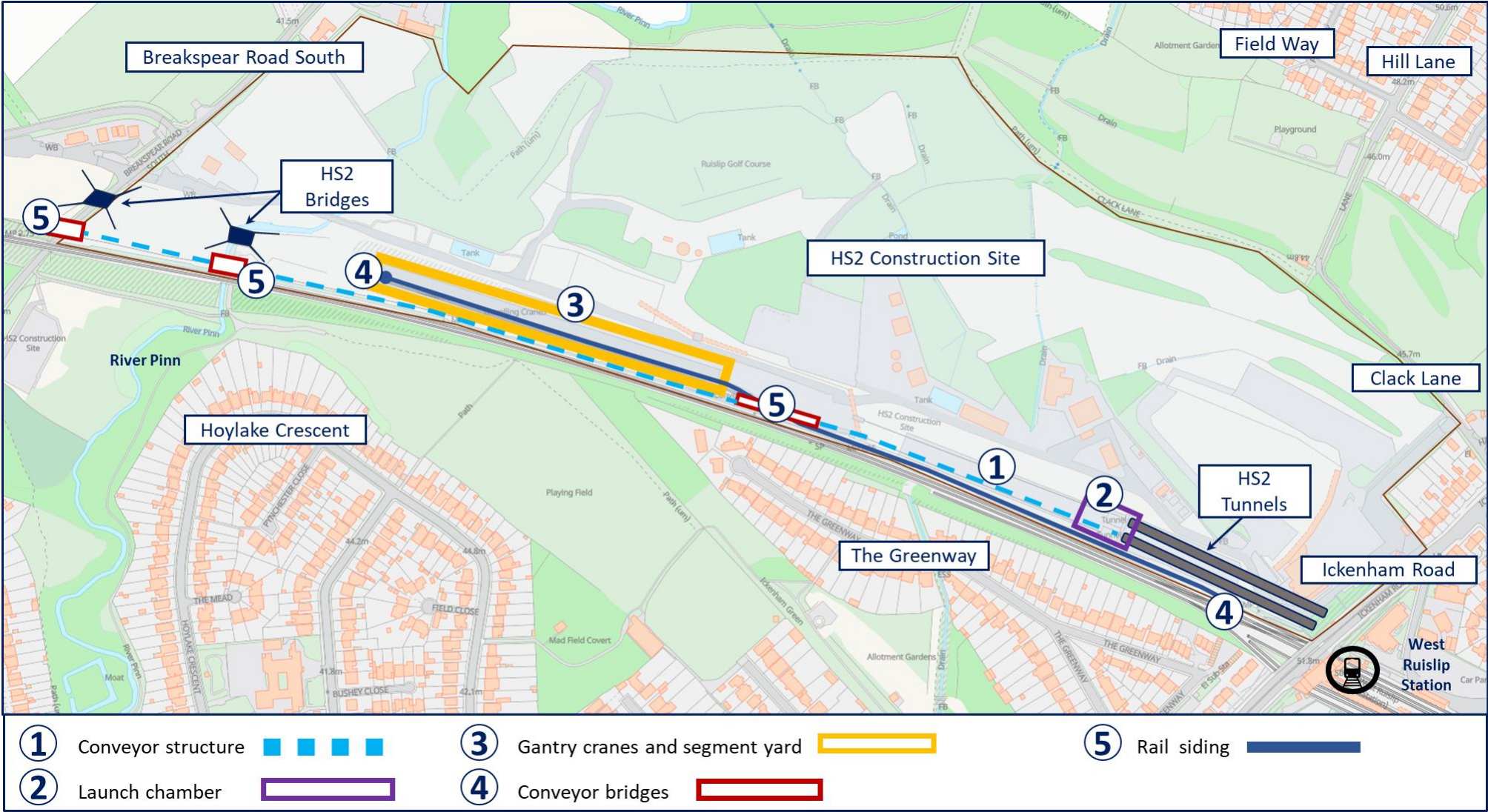


Upcoming works taking place until September 2025

Activity	Description	Working hours
1. Conveyor	Removal of conveyor structure from inside the tunnel and at the portal surface	2 January to 31 July 2025 24 hours, seven days a week
	Ventilation fan and conveyor belt storage area removal	24 April to 31 May 2025 Monday to Saturday 8am to 10pm
	Removal of concrete foundation	Following the removal of the conveyor structure Monday to Friday 8am to 6pm, Saturday 8am to 1pm
2. Launch chamber	Breaking up concrete and removal of the launch chamber entrance	28 July to 11 August 2025 24 hours, seven days a week
3. Gantry cranes and segment yard	Gantry cranes taken apart and relocated to a storage yard on site. Due to the cranes being next to the Chiltern railway, for safety reasons this work will take place during core and extended hours.	3 May to 13 June
	Removal of segment yard and gantry concrete foundation. The concrete will be recycled and re-used in other construction projects	1 May to 27 September 2025 Working hours Monday to Friday 8am to 6pm, Saturday 8am to 1pm
4. Rail siding	Track removal through segment yard and alongside the Portal, including the removing ballast along the length of the siding.	4 March to 28 June 2025 Monday to Saturday 8am to 6pm; Saturday 8am to 1pm
5. Conveyor bridges	Conveyor bridge over rail siding will be dismantled and removed during a rail possession	30 June to 18 July 24 hours, 7 days a week  *Separate notification will be issued with more information
	Conveyor bridge over Breakspear Road South will be dismantled and removed. Final lift will take place during a full road closure overnight	One weekend between 14 and 29 June 2025 Overnight under rail possession 10pm to 5am  *Separate notification will be issued with more information
	Conveyor bridge over river Pinn, will be dismantled and removed. Final lift will take place under a rail possession	One weekend between 12 and 27 July 2025 Overnight under rail possession 10pm to 5am  *Separate notification will be issued with more information

Contact our HS2 Helpdesk team on **08081 434 434**

Approximate location of activities



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# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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