

Cross passage construction update near Carr Road, Northolt

February 2025 | www.hs2.org.uk

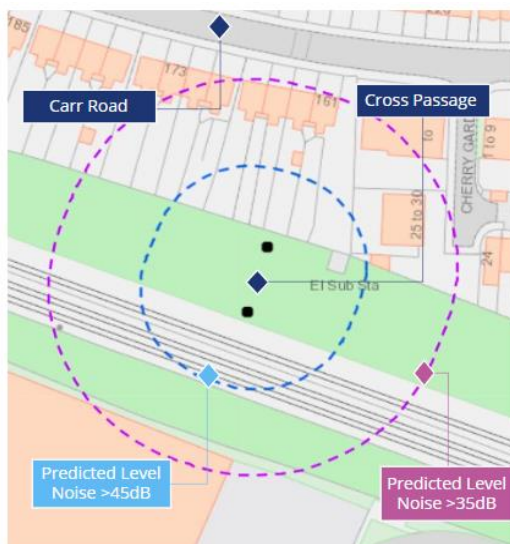
High Speed Two (HS2) is the new high speed railway for Britain.

Cross passage construction

From **7 February to 23 March 2025**, we will be constructing cross passage 19 near Carr Road, Northolt. We'll work 24 hours a day, seven days a week. During this time there will be periods of noisy works. To avoid overnight disturbance, we'll **limit noisy activities to between 7am and 10pm Monday to Friday, 7am to 6pm on Saturday and 10am to 3pm on Sunday** and carry out quieter works during the night.

Cross passages between the tunnels will allow HS2 passengers and staff to get to a place of safety in an emergency. They will run about 500 metres apart along the route. Cross passage construction involves breaking into the side of the completed tunnel. This might generate some noise and vibration which may be heard or felt as ground borne noise in nearby buildings. However, this may not be noticeable by all residents.

The map below shows the location of the cross passages. Cross passage 19 is about 21 metres below ground and 30 metres away from the closest property.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

7 February to 23
March 2025

Working Hours

General Works:

24 hours a day, seven
days a week

Noisy works:

7am to 10pm Monday
to Friday, 7am to 6pm
on Saturday and 10am
to 3pm on Sunday

What to expect

Some residents
nearby may notice low
level noise and
vibration during noisy
works

What we will do

Continue to monitor
our working methods
to minimise disruption

Dates mentioned in
this notification may
change. We will
provide updates at:
[www.hs2.org.uk/brent
-and-ealing](http://www.hs2.org.uk/brent-and-ealing)

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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