

Notification



Update on delivery of two tower cranes at Mandeville Road Vent Shaft site

January 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

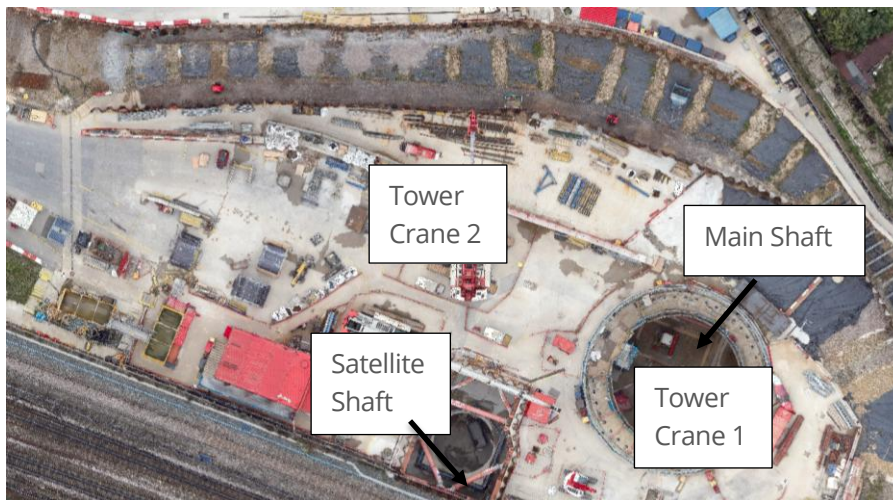
You can sign up for regular updates in your local area at www.hs2inbrentandealing.co.uk

Date change for delivery and assembly of tower cranes

We wrote to you on 12 December 2024 about the delivery and setup of two tower cranes on 18 and 19 January 2025 and 1 and 2 February 2025 at our site.

These dates have changed. The first crane will be delivered and erected on **Saturday 1 and Sunday 2 February 2025, between 8am and 6pm**. The second crane will be delivered in mid-March. We will update you as soon as we know the exact dates.

The cranes will be delivered in parts through the site access on Mandeville Road. Traffic management will be in place to assist at the site entrance. For safety, we will build the tower cranes during weekends, when there are no other works taking place on site.



You may notice increased noise during this work from construction activities and vehicles' reversing signals. We would like to apologise for any disruption or inconvenience caused. Every effort is being taken to ensure that this work is carried out in the least impactful way.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Saturday 1 February and
Sunday 2 February 2025

Mid-March – dates to be
confirmed

From 8am to 6pm

We may be onsite for an
hour at the start and end
of the shift for set up and
set down

Dates are subject to
change

What to expect

Workers on site on
Saturday and Sunday

Increased construction
noise

Noise from vehicle
reversing signals

What we will do

Provide updates at
HS2inbrentandealing.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.
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Call our HS2 Helpdesk team on **08081 434 434**