



Update: Road resurfacing on Westgate, Hanger Lane

December 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

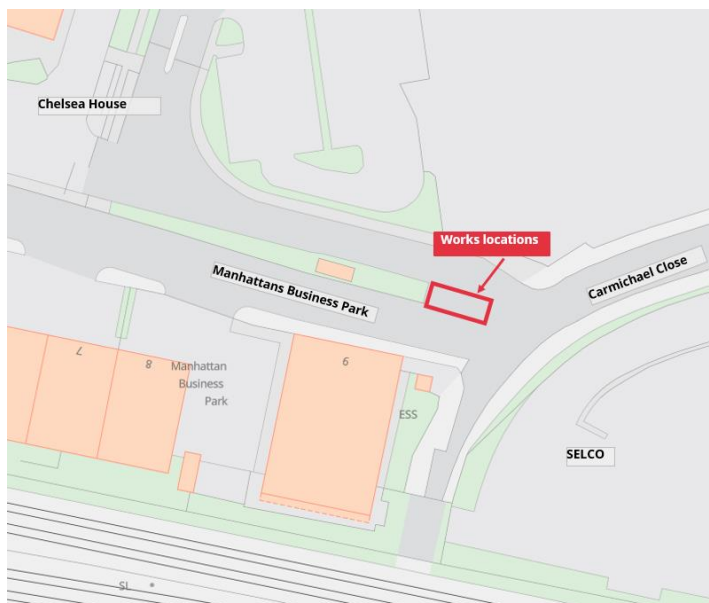
Chelsea House resurfacing works

On the **12 and 13 December 2024, between 8am and 6pm**, we will be relaying a small area of road surface at the entrance of Chelsea House following the recent reconstruction of the wall in October 2024. Following this work we will be re-painting yellow lines.

How will this affect you

We will be removing the old tarmac using a hand breaker and a machine to peel off the top layer.

Local traffic management barriers will be in place around the works. We will maintain access to Manhattans Business Park and Chelsea House at all times.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

12 to 13 December 2024

8am to 6pm

We may be on site for an hour before the start and/or end of each shift

What to expect

Local traffic management barriers around the work site

Operatives using small machinery to remove the tarmac. We will install sound barriers around any works to reduce the impact of noise.

What we will do

Continue to monitor our working methods, noise, and dust levels

Advise our staff to be mindful of our neighbours

Provide updates at:
www.hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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