

Updated: Upgrading utilities – installing temporary cable diversion

High Speed Two (HS2) is the new high speed railway for Britain. BBVS is the contractor working on behalf of HS2 to construct the Old Oak Common station.

What are we doing

As we continue with the works at Old Oak Common Station, we need to renew the old and outdated 132kV UKPN electrical cables behind properties 53 to 135 Wells House Road. These works will require a temporary diversion which we'll be starting in November. We will then upgrade the power cables to modernise the network ahead of the opening of the station.

As part of the renewal, we need to install ducts through the undertrack tunnel, south of Wells House Road to protect the cables for the diversion. Due to the complex nature and the time it takes to complete this work, we will need to work overnight in November and December. You can read more about this on page 3.

We are working with utility companies to update their cables and pipes which will mean less disruption to residents and businesses in the future.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

The work will take place between November 2024 – March 2025

What to expect

Slightly more noise than usual during the daytime

Some work during the night-time

What we will do

We will work hard to complete the works as quickly as possible to reduce disruption

We will engage directly with residents impacted by these works

We will update the HS2 website with any changes

<https://www.hs2.org.uk/in-your-area/local-community-webpages/hs2-in-old-oak-and-north-acton/>

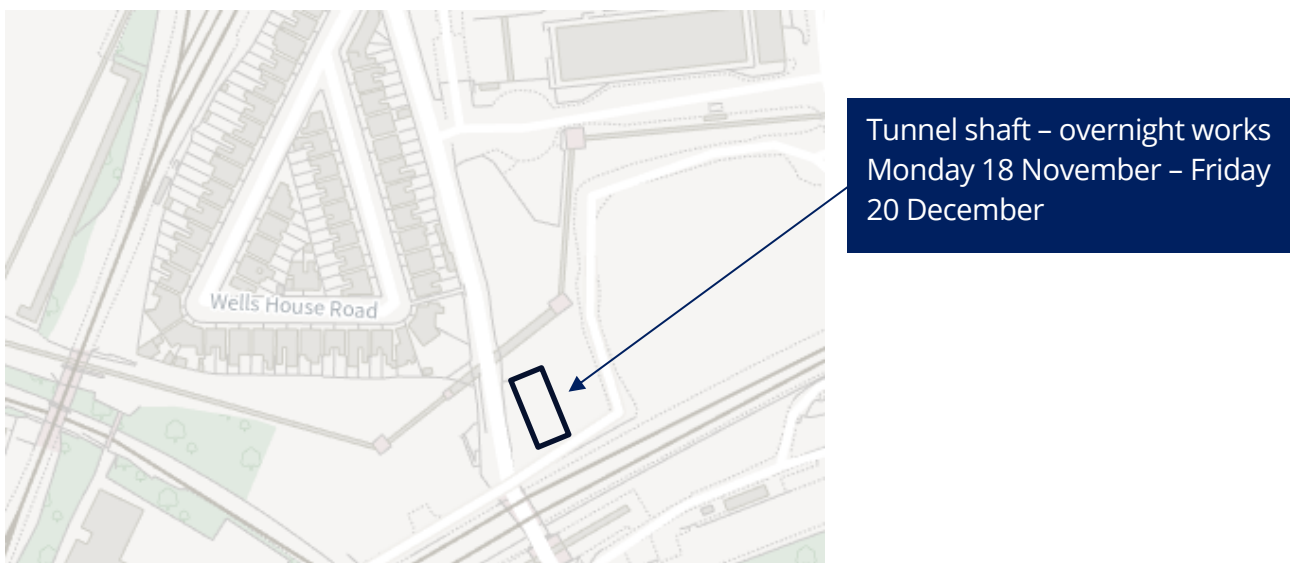
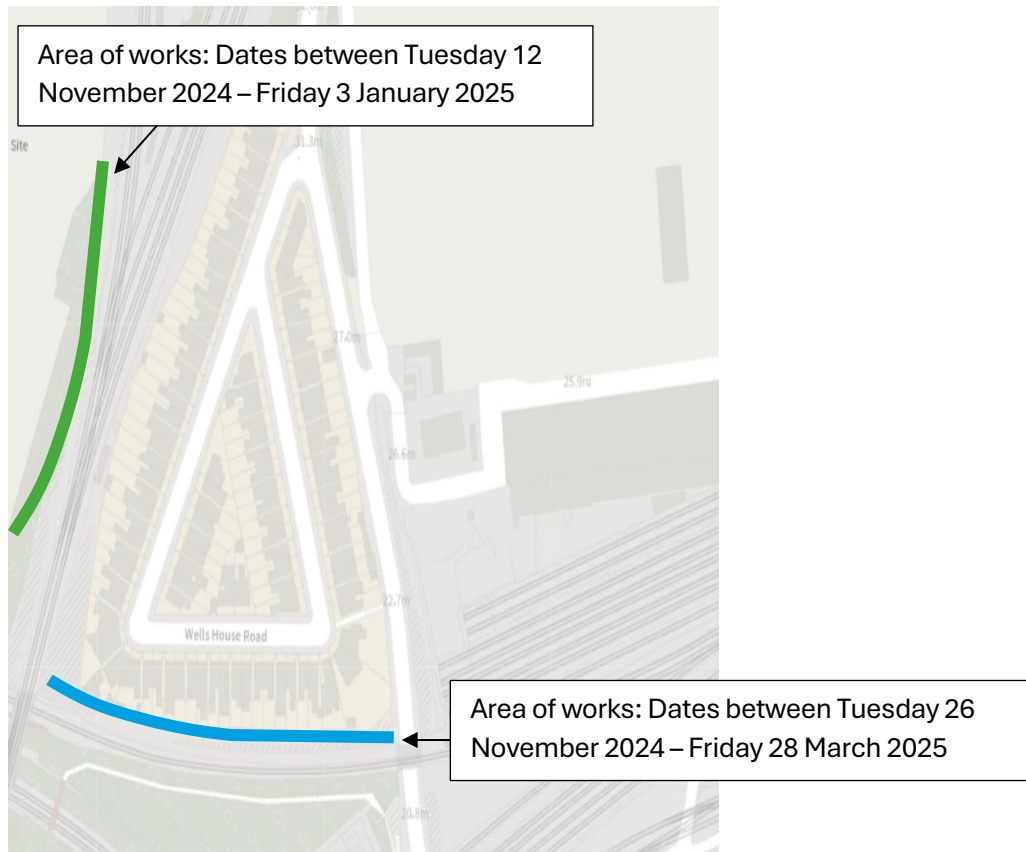
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www.hs2.org.uk

Notification



Location of works



Contact our HS2 Helpdesk team on **08081 434 434**

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Type of work – overnight work

We need to install ducts to protect the cables for the diversion from **Monday 18 November – Tuesday 24 December during the hours 08:00-18:00 and 19:00-07:00.**

To minimise disruption, we will ensure acoustic walls are in place and we will make sure that task lighting will face away from your property.

If you have any concerns about these works, please use the contact information on page 5.

Type of work

The other work will take place in two key areas on and around our site at Old Oak Common, behind the back of **53-91 Wells House Road and 95-135 Wells House Road.**

The impact to residents will be minimal, but you might see some different type of work. Please note these dates are subject to change and we will update you accordingly.

53-91 Wells House Road

Construction work

- **Tuesday 26 November 2024 – Monday 2 December 2024:** Ground preparation, including levelling the ground
- **Monday 6 January 2025 – Friday 7 February 2025:** Use an excavator to dig troughs to home the temporary cable
- **Monday 10 February 2025 – Friday 21 February 2025:** Installing “ducts” which protect cables

Cable work

- **Wednesday 5 February 2025 and between Friday 21 March and Friday 28 March:** Connecting sections of 132kV cable together
- **Monday 24 February 2025 – Monday 3 March 2025:** Pulling cable along through the temporary foundations

95-135 Wells House Road

Construction work

- **Tuesday 12 November 2024 and Monday 25 November 2024:** Ground preparation
- **Tuesday 26 November 2024 – Tuesday 19 December 2024:** Use an excavator to dig troughs to home the temporary cable

Contact our HS2 Helpdesk team on **08081 434 434**

- **Wednesday 20 December 2024 – Friday 3 January 2025:**
Installing “ducts” which protect cables

Cable and jointing works

- **Monday 24 February – Friday 3 January 2025:** Pulling cable along through the temporary foundations

We will continue to improve and upgrade these cables and utilities in throughout 2025. When we have the programme and design work confirmed, we will update you.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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