

Notice of utility diversion works – National Exhibition Centre, Birmingham

November 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. To allow for the construction of the new railway and to continue to ensure a safe and reliable gas supply, Cadent needs to divert a gas pipeline in Marston Green, Birmingham.

What we are doing

Cadent needs to carry out survey work within the National Exhibition Centre (NEC) complex on **2 December 2024**.

This is to help Cadent plan the movement of its pipeline and understand more about the land it could be working on.

The work, which will take around one week, will involve drilling boreholes and digging small pits, so Cadent can take samples of the ground to analyse.

Work will take place within the NEC complex only. Please note, there will be no on-site lodging.

Cadent expects that the work will be completed by **mid-December 2024**.

How this will affect you

Works are due to take place in land to the West of the E5 car park area and will require construction vehicles accessing the area from Pendigo Way, with signs in place to make people aware.

Standard construction vehicles and equipment will be used, and all work will take place inside usual working hours.

All activity will be low-level, and we do not anticipate any additional noise or disruption for visitors to the NEC.

There shouldn't be any disruption to your utilities during our works. We will keep people up to date as our work progresses.

If you have a question about HS2 or our works, please contact our helpdesk on 08081 434 434 or email HS2enquiries@hs2.org.uk



Duration

- Around one week, starting from 2 December 2024.
- Our working hours will mainly be 8.00am to 6.00pm (Monday-Friday) and 8.00am to 1.00pm (weekends).

What to expect

- Survey works taking place within the National Exhibition Centre (NEC) complex.
- No disruption to utilities.

What we will do

- Make sure all construction vehicles use agreed routes.
- Maintain a safe working environment.
- Inform people in advance of any changes.

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

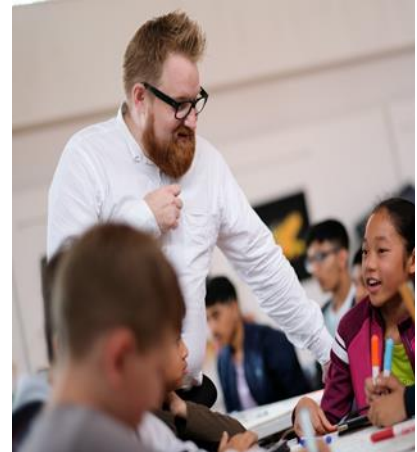
About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner
You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint via the helpline. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

If you have any questions about this notification of works, please get in touch.



24/7 Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2.commonplace.is

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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24/7 Community Freephone Helpline **08081 434 434**