



New boreholes in the New Pond Parade and West Ruislip Station car parks

January 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

We previously notified you we would carry out these works in December. These works will now take place between 20 to 25 January and 27 to 31 January.

In order to support the construction of the new HS2 tunnels, we need to carry out groundwater monitoring along the line of route. Two new groundwater monitoring boreholes will be drilled in the New Pond Parade and West Ruislip Station car parks. The boreholes will be located in between parking spaces so we can routinely access them to take regular readings.

Please see the maps overleaf with location and duration of works in each location.

How these works might affect you

We will need to suspend parking spaces in these car parks, the car parks will remain open during these works.

We will erect hoarding and noise reducing screens around a drilling rig. Drilling the borehole should take around five days to complete. We will use borehole drilling equipment to remove existing ground and backfill material. These works will be noisy, and we will place acoustic barriers around our works to limit noise and dust. Once the borehole is complete, we will install a secure cover. We will monitor the works closely to ensure we operate within approved noise and vibration limits.

We would like to apologise in advance for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

New Pond Parade
20 to 25 January 2025
8am to 6pm

West Ruislip Station
27 to 31 January 2025
8am to 6pm

What to expect

Parking bay suspensions

Periods of noise from
borehole drilling
equipment

Operatives in the area

Welfare vehicle parked
nearby

Regular follow ups to take
readings

What we will do

Erect hoarding and noise
reducing screens

Monitor works the noise
and vibration levels

Provide updates at:

HS2inHillingdon.org.uk

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www.hs2.org.uk

Notification



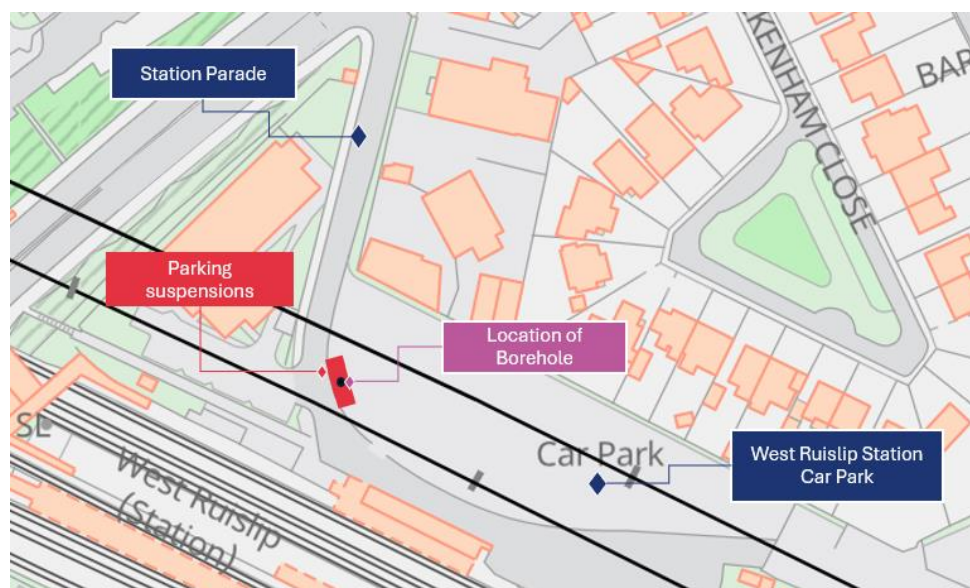
New Pond Parade car park

We will undertake these works between **20 to 25 January 2025**, we will be working between **8am and 6pm**. We will be suspending seven parking bays during these works.



West Ruislip Station car park

We will undertake these works between **27 to 31 January 2025**, we will be working between **8am and 6pm**. We will be suspending seven parking bays during these works.



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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