

Notification



Update on works in the Satellite Shaft at the Mandeville Road site

November 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at
www.hs2inbrentanddealing.co.uk

What we are doing – excavation and break out of concrete in the Satellite Shaft

From 27 November 2024 to late-March 2025, we will excavate and break concrete 22 metres below ground in the Satellite Shaft. These works will not take place every day during this period.

The tunnel boring machine has now passed through the Mandeville Road Satellite Shaft. We now require removing the concrete ahead of waterproofing works in the shaft.

The works will be carried out using an excavator and concrete breaker in the shaft. You may notice vibration and noise from the construction machinery.

We will use noise reducing barriers to help keep noise and vibration to a minimum. We will work as efficiently as possible, while keeping our work areas safe and tidy.

We would like to apologise for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

**If you have a question about HS2 or our works, please
contact our HS2 Helpdesk team on 08081 434 434
or email hs2enquiries@hs2.org.uk**

Duration of works

27 November 2024 to
late-March 2025

Working hours

Monday to Friday 8am-
6pm

What to expect

You may notice vibration
and noise from the
construction machinery

What we will do

Use acoustic barriers
around the machinery to
help reduce noise

Dates mentioned in this
notification may change.
We will provide updates
at:
HS2inbrentanddealing.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog-Works-1-11/11/2024

High Speed Two (HS2) Limited, registered in England and Wales.
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Call our HS2 Helpdesk team on **08081 434 434**