

Cross passage construction near Mandeville Road, Northolt

November 2024 | www.hs2.org.uk

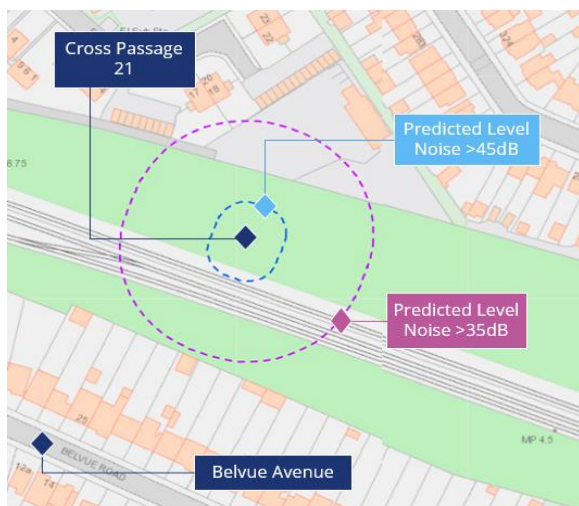
High Speed Two (HS2) is the new high speed railway for Britain.

Cross passage construction works

From **18 November to 20 December 2024**, we will be constructing cross passage 21 near Mandeville Road, Northolt. During this time there will be a periods of noisy works. To avoid overnight disturbance, we have agreed with the local authority **to limit noisy activities Monday to Friday between 7am and 10pm, Saturdays 7am to 1pm and Sundays 10am to 3pm.**

Cross passages between the tunnels will allow HS2 passengers to get to a place of safety in an emergency, and are approximately 500 metres apart along the route.

Cross passage construction involves breaking into the side of the completed tunnel. This might generate some noise and vibration which may be heard/felt as ground borne noise in nearby buildings when transmitted through the ground to the surface. This cross passage is about 26 meters below ground, and about 50 metres from the closest property. The map below shows the location of cross passage 21.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

18 November to 20 December 2024

Working Hours

General Works:

24 hours, seven days a week

Noisy works:

Monday to Friday 7am to 10pm, Saturdays 7am to 1pm and Sundays 10am to 3pm

What to expect

Some residents nearby may notice low level noise and vibration during noisy works

What we will do

Continue to monitor our working methods to minimise disruption

Dates mentioned in this notification may change.

We will provide updates at: www.hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Tun -1-01/11/24

High Speed Two (HS2) Limited, registered in England and Wales.
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.
Company registration number: 06791686. VAT registration number: 888 8512 56