



Update on works at the Victoria Road Crossover Box site - May to August 2025

May 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

What we are doing

From **early May to late August 2025**, we will be carrying out the following works within the Victoria Road Crossover Box site during core working hours:

- Concrete works, installation of steel and utility services to further build the headhouse structure
- Concrete works, and installation of steel within the ventilation shaft
- Maintenance activities across site

How will these works affect you?

We do not expect the above works to cause any major disruption, however you may hear additional noise at times.

We will put the following mitigation measures in place to reduce disruption:

- Ongoing noise and vibration monitoring
- Dust suppression
- Noisier works to take place during core working hours
- Brief contractors to use best practical methods when carrying out activities to reduce any disruption

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Early May to late August 2025

Core working hours

Monday to Friday – 8am to 6pm

Saturday - 8am to 1pm

What to expect

You may notice additional noise from works and vehicle movements to and from site during these periods

What we will do

Monitor noise, dust and vibration levels

Use best practical working methods

Provide updates at www.hs2.org.uk/old-oak-and-north-acton

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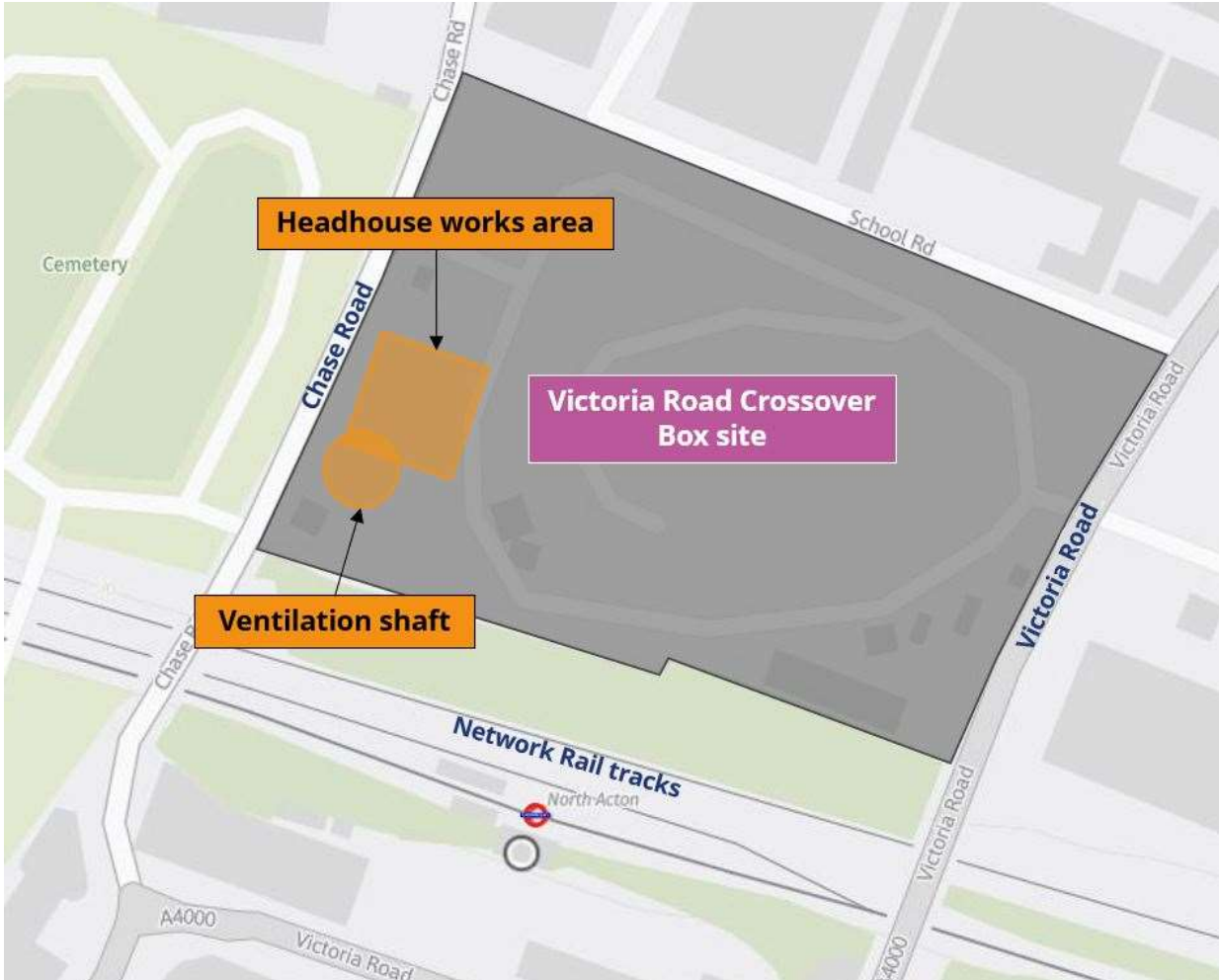
Notification



www.hs2.org.uk

Map of the Victoria Road Crossover Box site

The map below shows the Victoria Road Crossover Box site boundary, as well as the ventilation shaft and headhouse works area within the site.



Contact our HS2 Helpdesk team on [08081 434 434](tel:08081434434)

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog-Works-1-16/04/2025

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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