

Notification



Update of concrete foundation works at South Ruislip Vent Shaft site

December 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at www.HS2inHillingdon.co.uk

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you to

- ❖ **Visit the HS2 & SCSJV Information Hub** - Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm-4pm. You can find us in the portacabin on the right of West Ruislip Portal entrance, Ickenham Road.
- ❖ **Book a virtual one to one appointment** at: Communities@scsrailways.co.uk

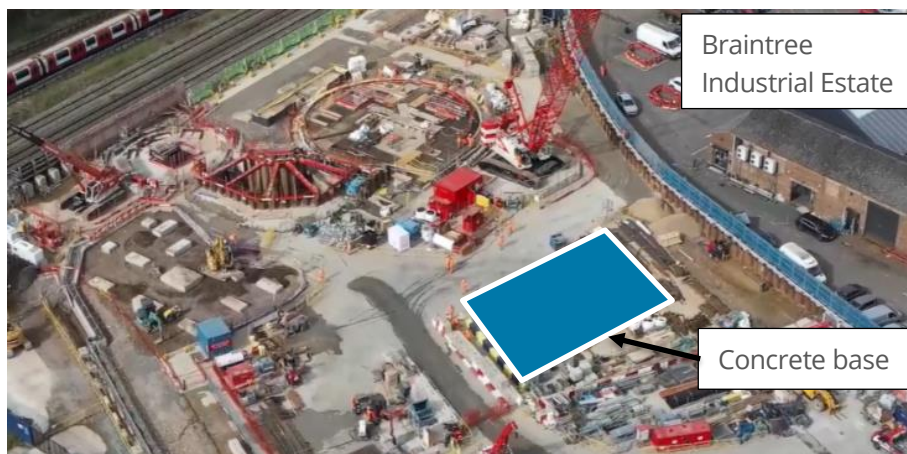
What we are doing

We wrote to you in November that we would be building a concrete base foundation for an electrical transformer station within the South Ruislip vent shaft site. We planned to finish by 13 December 2024 but due to other works on site, works will now be completed by **20 January 2025**.

We will break out the original concrete, dig down one metre into the ground and refill to create the new base. We will use an excavator and a vibrating plate.

You may experience increased noise and vibration during these works. Noise and vibration monitoring will be in place. We will use water sprays to reduce dust and noise barriers to help reduce noise.

We would like to apologise for any disruption or inconvenience these works may cause.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Ongoing until
20 January 2025

Monday to Friday,
8am to 6pm

Saturdays, 8am to 5pm
if required

What to expect

Operatives and
machinery working on
site

Noise and vibration from
construction machinery

What we will do

Use acoustic barriers
around the machinery to
help reduce noise

Use water sprays to
reduce dust

Monitor noise and
vibration levels

Provide updates at
HS2inHillingdon.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog-Works-1-10/10/2024_2

High Speed Two (HS2) Limited, registered in England and Wales.
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Call our HS2 Helpdesk team on **08081 434 434**