



River Pinn realignment update

October 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at
hs2inhillington.co.uk

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon. Our team would like to invite you to:

❖ **Visit the HS2 & SCSJV Information Hub**

Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm to 4pm.

You can find us in the portacabin on the right of the West Ruislip Portal entrance on Ickenham Road.

❖ **Book a virtual one to one appointment**

at Communities@scsrailways.co.uk.

What work is taking place?

We wrote to you in May to let you know the details of the River Pinn realignment works from 23 May to 16 October 2024. These works are ongoing, however, due to the exceptionally wet weather in September, we need additional time to complete them, which will now take place until **2 November 2024**.

The scope of works includes:

- installing a dam and over pumping system to create a dry working environment to realign a section of the river.
- forming a new channel along the consented route for the river realignment. This will include all the necessary aquatic features, and measures to preserve existing wildlife in the river.

We are sorry for any disruption or inconvenience these works may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

Please see the following pages which illustrates the location of the river Pinn realignment works.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

16 October to 2
November 2024

Monday to Saturday
8am to 6pm

We may be on site for an hour before the start and/or end of each shift

What to expect

Noisy works will be completed during core hours

What we will do

Monitor our work methods and minimise disruption to residents

Put acoustic enclosures in place to reduce noise from the works site

Provide updates at
HS2inHillingdon.co.uk

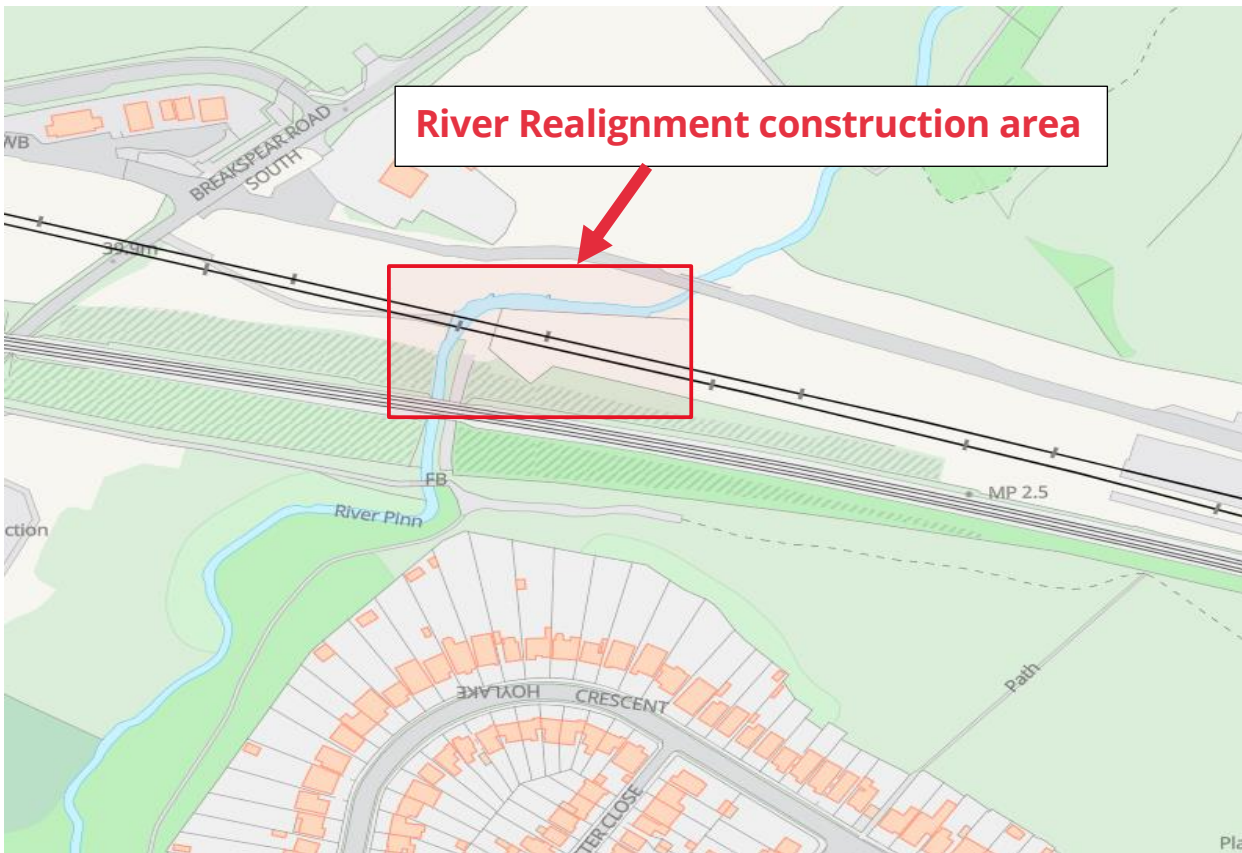
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Notification



www.hs2.org.uk

Location of works



Contact our HS2 Helpdesk team on [08081 434 434](tel:08081434434)

What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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