





Working in partnership with



# **Notification**



# **Update on Old Oak Common Tunnel**

July 2025 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

# What we are doing

We last wrote to you in April 2025 to update you on works to build the Old Oak Common Tunnel. Works are progressing well.

The tunnel is being built using the sprayed concrete lining (SCL) method. A narrow tunnel is dug out and then enlarged to create the final tunnel. The ground is dug out in short lengths, and a sprayed concrete lining is used to form the tunnel.

After each section is mined and lined, a temporary concrete face forms the end of the tunnel. The temporary face then needs to be removed, and the above cycle is repeated until the tunnel construction is completed.

We have now completed phase 1A of this work. We are currently building phase 1B and phase 2. We will return to start phase 3 in June 2026. The phases are shown on the map overleaf.

#### Phase 1B

Phase 1B is ongoing until 31 July 2025. We are using a concrete breaker to remove the temporary concrete faces within the tunnel. We do this this work within our core working hours, Monday to Friday 8am to 6pm and Saturdays 8am to 1pm. On some days this work may overrun, to ensure works are brought to a safe stop.

#### Phase 2

We are currently using an excavator to enlarge the tunnel to its full size. These works are ongoing until 31 August 2025. Following this, between 1 and 30 September 2025 we will prepare the tunnel surface for the next stage of the tunnel build. This will involve spraying the tunnel with a thin layer of concrete.

#### How this may affect you

Residents may notice increased groundborne noise and vibration from the SCL tunnelling works. We apologise for any disturbance this work may cause.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enguiries@hs2.org.uk

#### **Duration of works**

Phase 1B – ongoing to 31 July 2025

Phase 2 – ongoing to 30 September 2025

Phase 3 – June 2026 to September 2026

#### **Working Hours**

24/7 tunnelling and site support activities

# **Noisy Works**

Monday to Friday 8am to 6pm Saturdays 8am to 1pm

# What to expect

Some groundborne noise and vibration

#### What we will do

Monitor noise and vibration

Provide updates to the community on www.hs2.org.uk/old-oak-and-north-acton

### **Upcoming Engagement**

Virtual Tunnelling Drop In:

Every third Tuesday of the month

More details can be found on the HS2 event page

https://www.hs2.org.uk/events

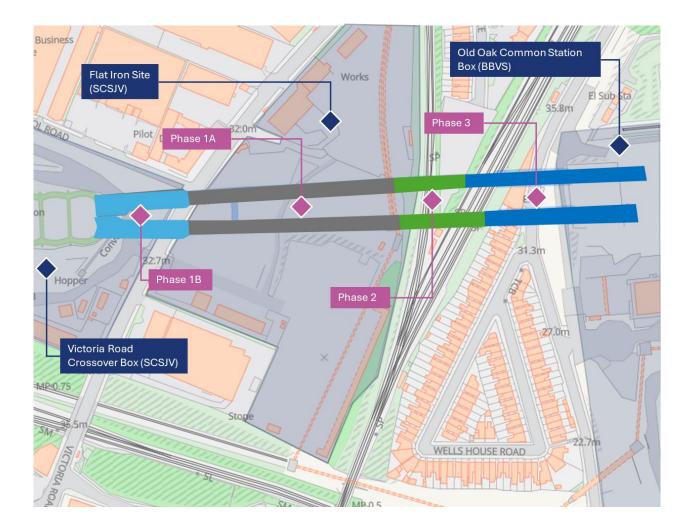
Call our HS2 Helpdesk team on 08081 434 434

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www.hs2.org.uk

# Map showing the phases of the Old Oak Common Tunnel build



# Speak with our local engagement team

If you have any questions about these works, our local engagement team are happy to arrange a time to speak with you. Please contact the HS2 Helpdesk to arrange this.

# What else is happening in your area?

#### www.hs2.org.uk

# **Contact our HS2 Helpdesk team**

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434** Minicom: **08081 456 472** 

Email: hs2enquiries@hs2.org.uk

# Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

# **About our Community and Business Funds**

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





# **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

### The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltdresidents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

### **Construction Commissioner**

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

### **Property and compensation**

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

# Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-tocomplain/

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High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56

# Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



🌇 Freephone **08081 434 434** 



Minicom **08081 456 472** 



(a) Email **HS2enquiries@hs2.org.uk** 

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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