



Update: Swiss Cottage open space manhole surveys

November 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at HS2inCamden.org.uk

What we are doing

We wrote to you on 8 October about our survey of a number of manholes in the pathways around Swiss Cottage Open Space. Due to a small number of the access covers being stuck, we need to return to lift these with a small mechanical device.

The area covering these manholes is shown on the map overleaf.

We'll undertake these works **from 2 to 6 December 2024, 8am to 6pm**.

The team will set up plastic pedestrian barriers around the manhole cover to ensure the works are segregated from the public. Pedestrian access will be maintained around the work area at all times.

How these works might affect you

Welfare and site vehicles will be parked nearby during this work. A small number of operatives will be in the area. We would like to apologise in advance for the disruption or inconvenience this may cause.

Speak to our local engagement team

We understand that some construction activities can be frustrating for residents who live near to our sites. Your local area engagement team are happy to speak with you in person or virtually to answer any questions or concerns you may have about our works.

Please contact the HS2 Helpdesk if you would like to arrange a session to speak with us.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

2 to 6 December 2024
between 8am and 6pm

We may be on site an hour before and/or end of each shift

What to expect

Barriers around the manhole locations

Welfare and site vehicles parked nearby

Use of a small mechanical device to lift the access lids

Operatives in the area

What we will do

Keep you informed of tunnelling progress

Provide updates at:

HS2inCamden.org.uk

Swiss Cottage open space manhole surveys

Notification



www.hs2.org.uk

Approximate location of surveys

2 to 6 December 2024, 8am to 6pm



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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