



Update: Ongoing works next to railway tracks

September 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for updates about works in your area at www.hs2.org.uk/old-oak-and-north-acton

Vegetation clearance and maintenance

On **8 September 2024**, we will trim vegetation next to the railway tracks behind Kildun Court and Wells House Road.

These works will take place between 1am and 4am when trains are not using the railway track.

The team will visit every six to eight weeks to keep the vegetation trimmed. This is to ensure that the visibility for monitoring equipment is clear at all times.

The map below shows the location of these works.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Every 6 – 8 weeks from 8 September 2024

From 1am to 4am when trains are not using the railway tracks

What to expect

Operatives working near the tracks during nighttime every six to eight weeks to trim the vegetation

What we will do

Use handheld equipment to trim the vegetation

Provide updates about these works via the HS2 in Old Oak and North Acton webpage

Provide update if the dates for these works change

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Prog-Works-2-29/08/2024

High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 888 8512 56