



Notice of closure on Thompson Way, Streethay

August 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

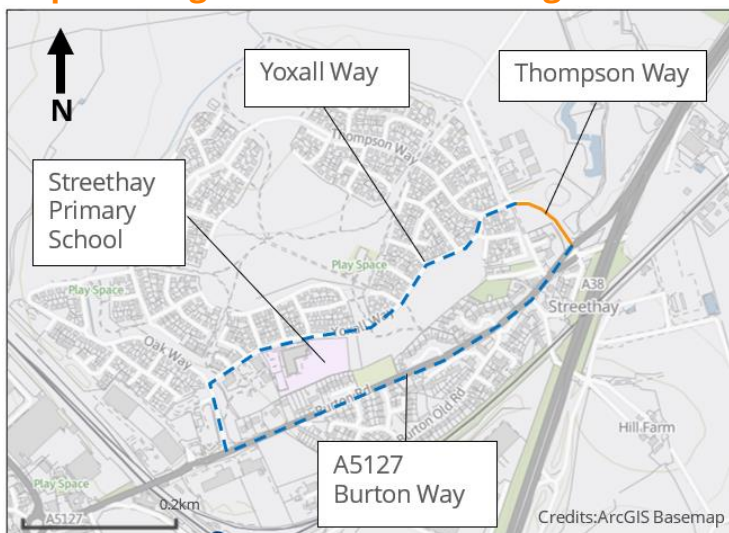
Work we are completing

As part of our ongoing work constructing the new HS2 line within the area, we need to complete some utility diversions nearby, ensuring services are maintained.

To enable us to divert Virgin Media and BT cables that run underneath Thompson Way, we will be closing the road and footpath for two weeks. During the closure, there will be no access for vehicles or pedestrians as the road is too narrow to excavate a single lane at a time safely.

The closure will be in place from **Monday 30 September until Monday 14 October**, 24 hours a day, 7 days a week due to extent of the excavations required. Our working hours will be 8am until 6pm Monday to Friday, and until 1pm on Saturday, but we may be onsite up to an hour before and afterwards.

Map showing diversion route during closure



— Closure

— Diversion route

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of closure

Two weeks from Monday 30 September until Monday 14 October

What to expect

Closure will be in place 24 hours a day, 7 days a week.

Working hours will be 8am until 6pm Monday to Friday, and until 1pm on Saturday

Delay to journey times.

Noise and vibration from the work.

What we will do

Install a clearly signed diversion route.

Ask you to register with the HS2 website so we can inform you of any changes in advance via:

www.hs2.org.uk/staffordshire

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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